Miguel Ugalde product & service designer

hi,

I design systems

Develop the app concept, plan the feature roadmap, design the user interface, and manage its implementation.

For more than 15 years, I have worked with small and big companies creating their digital products from scratch. Simplicity, driving new ideas, people, technology, process efficiency, and interface design. That's what I love in my work.

I'm always searching for inspiring new projects and freelance collaborations, preferably in projects with positive social or environmental impact.

Skills

Product's concept

Visual design

Service design

Prototyping UI/UX

User flows

Agile Methodologies

Marketing & Art direction

Experience

Independent Senior Product Designer 2018-2020

payever Lead product designer. Hamburg 2015 - 2018

edumovil Lead product designer. Madrid 2018 - 2020

Independent Senior Designer Senior designer. Madrid 2007 - 2014 Case Studies

Point of Sale

Store Builder

Commerce OS

Communication app

Design System

School management

Log analyzer

Case Study

Point of Sale



Point of Sale

The concept was very broad in scope; it entailed creating a whole new experience for shopping and selling at the point of sale. The project was a business success as the investors funded the project.

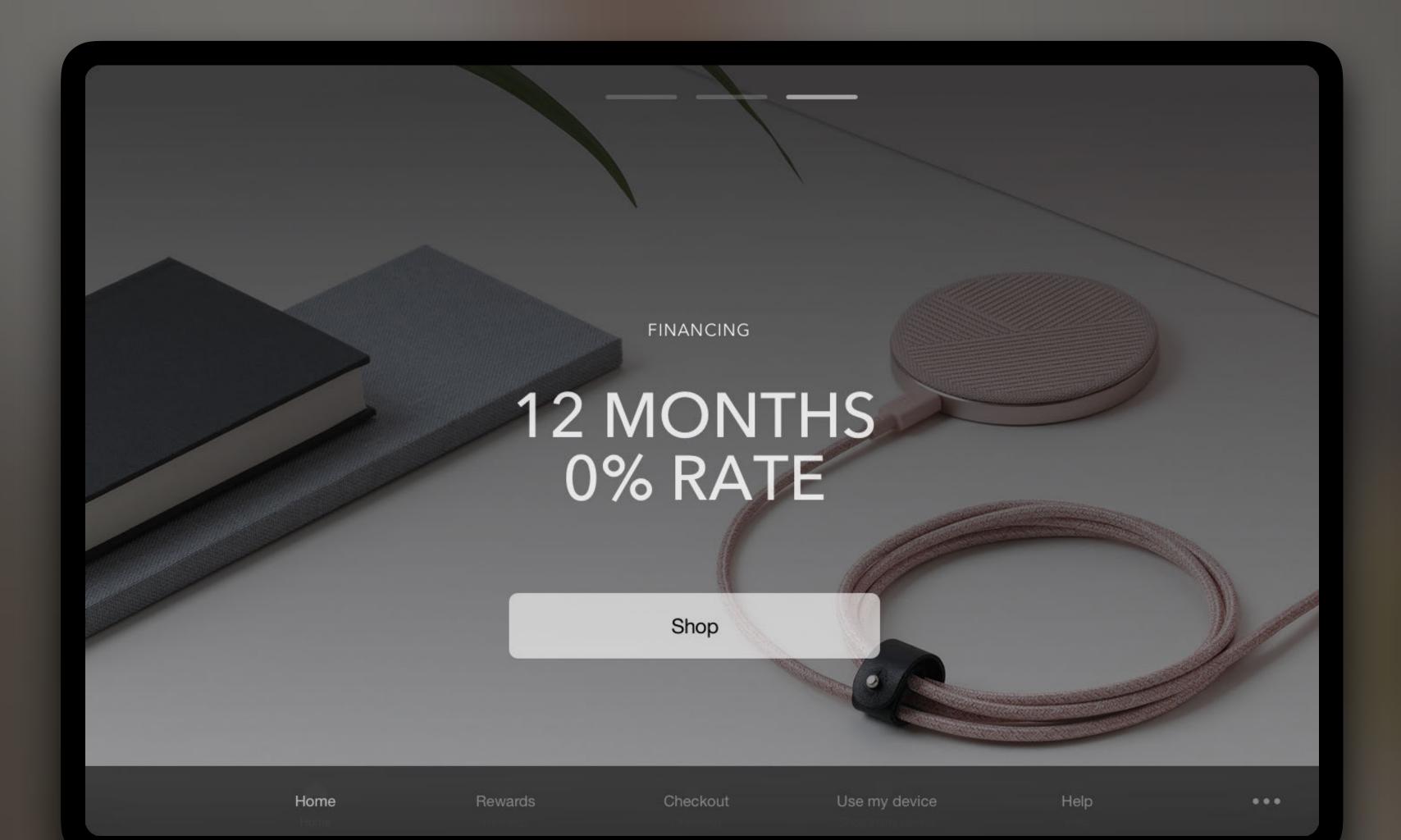
The result: Shopping and paying from client's device, Marketing apps, Staff & Production management, Order fulfillment, Client Rewards, Employee messenger.

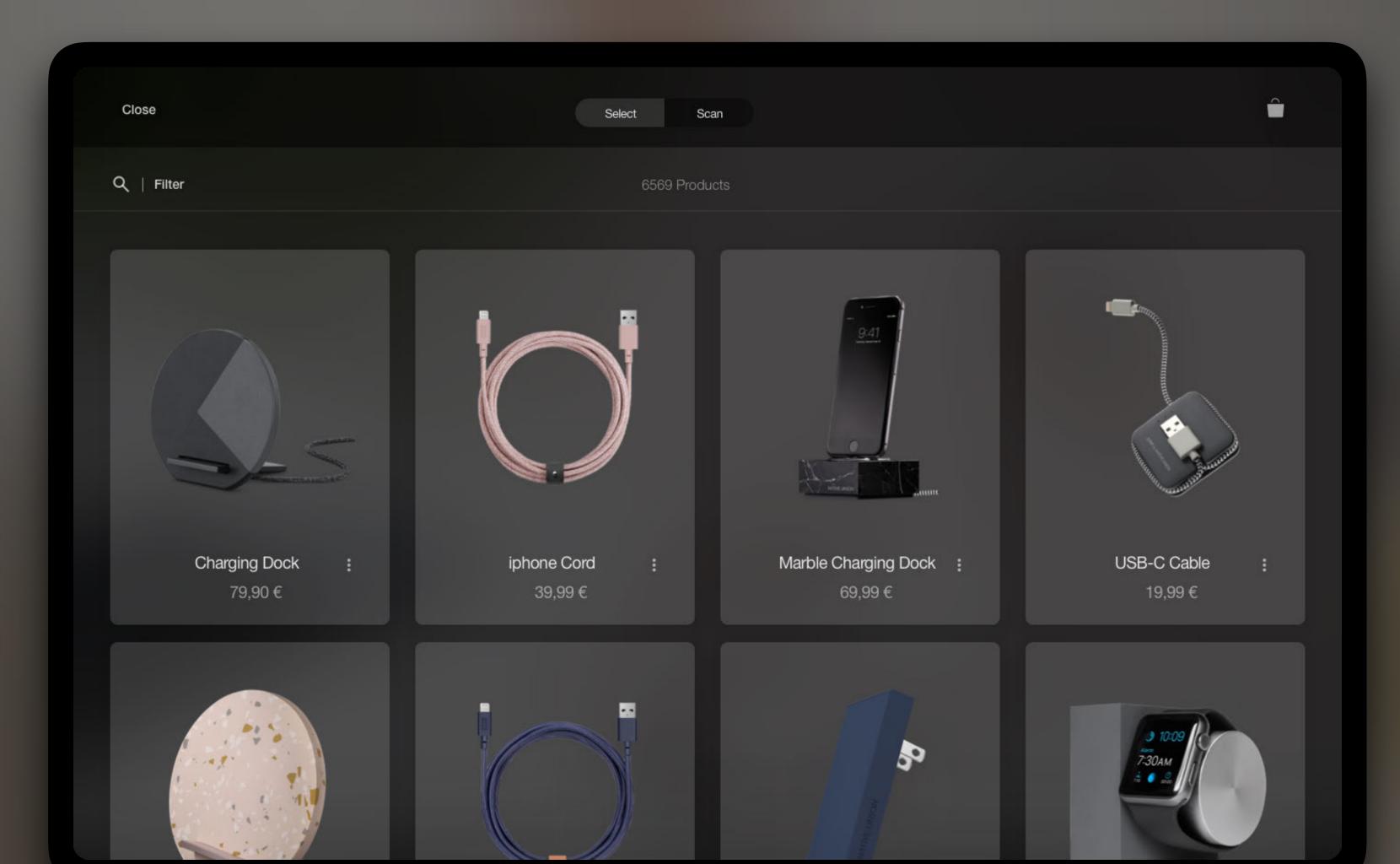
Tasks.

Product Concept
Propose features of the app
Create high quality prototypes
User interface design
Design system
Documentation and requirements

Role.

Product leader System designer UI/UX





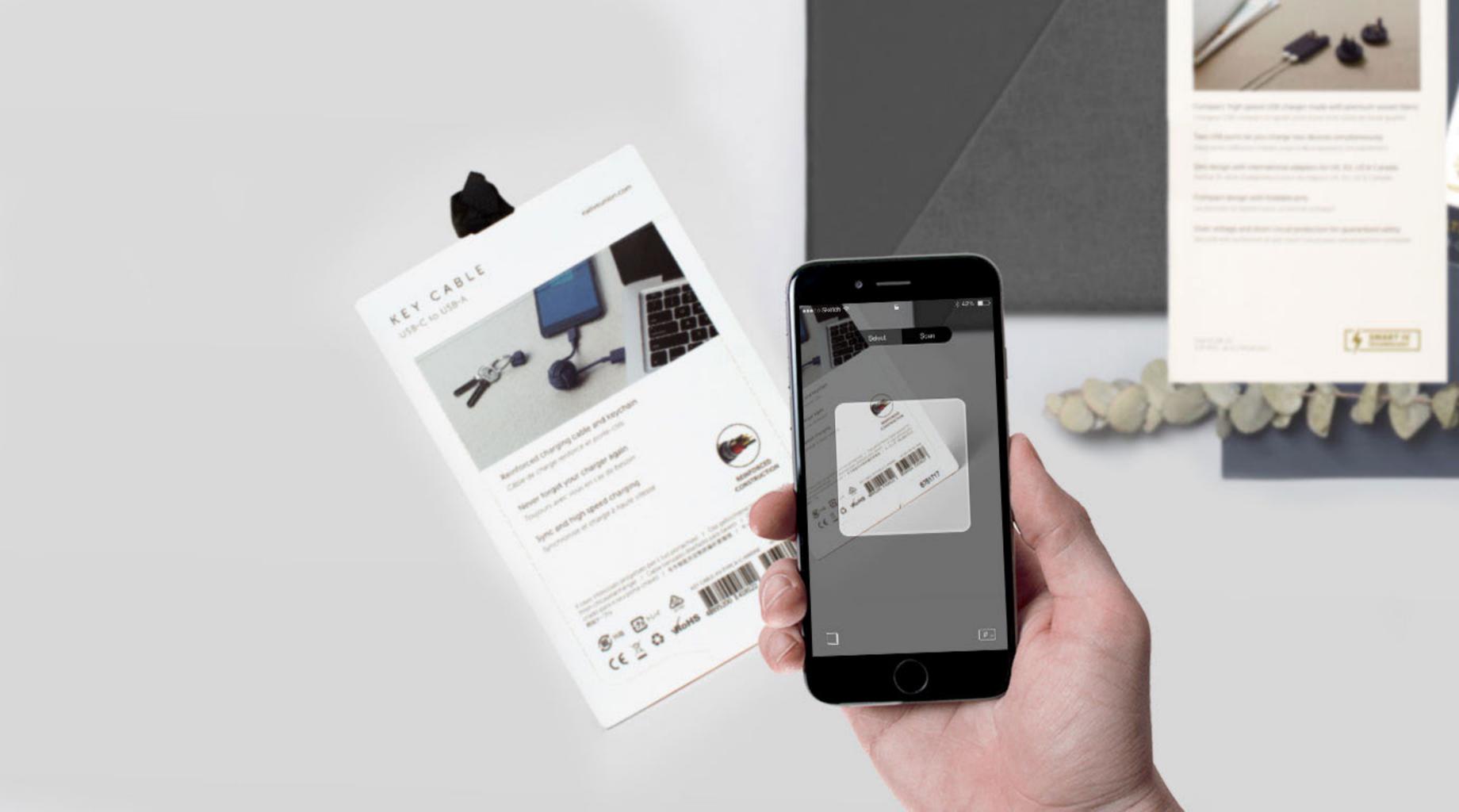
Shop in my device

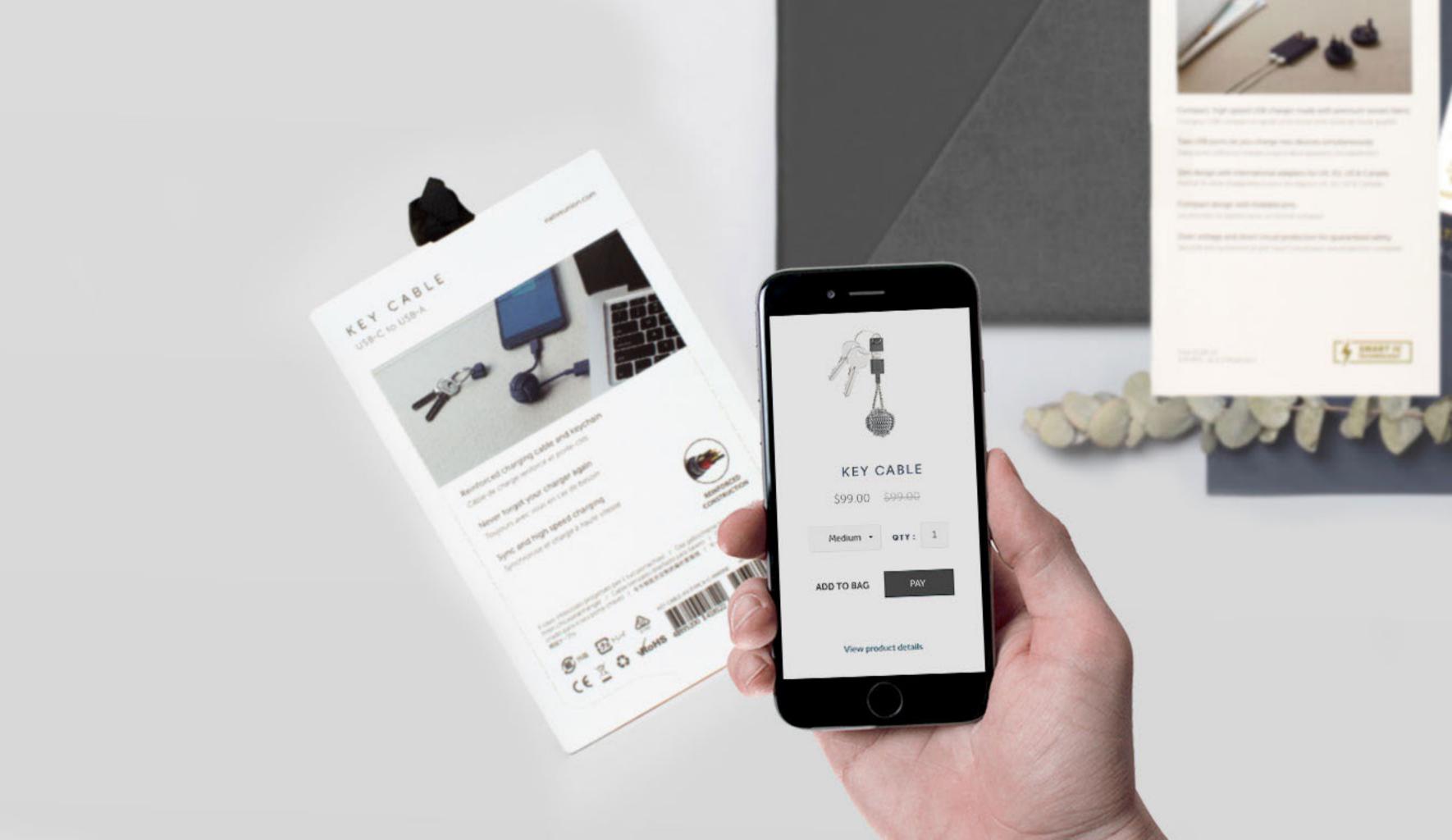
Shop from your own device or Pay from it

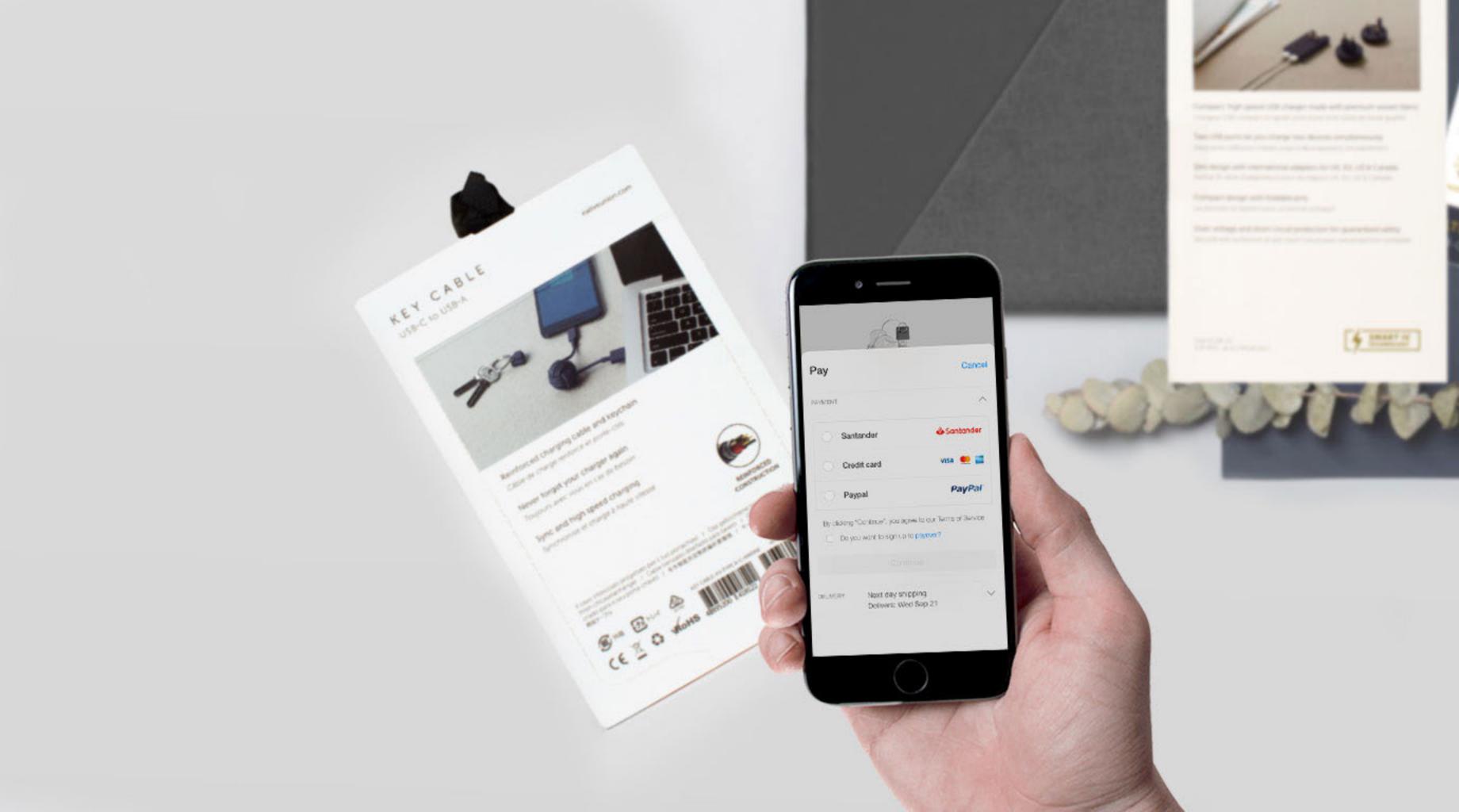


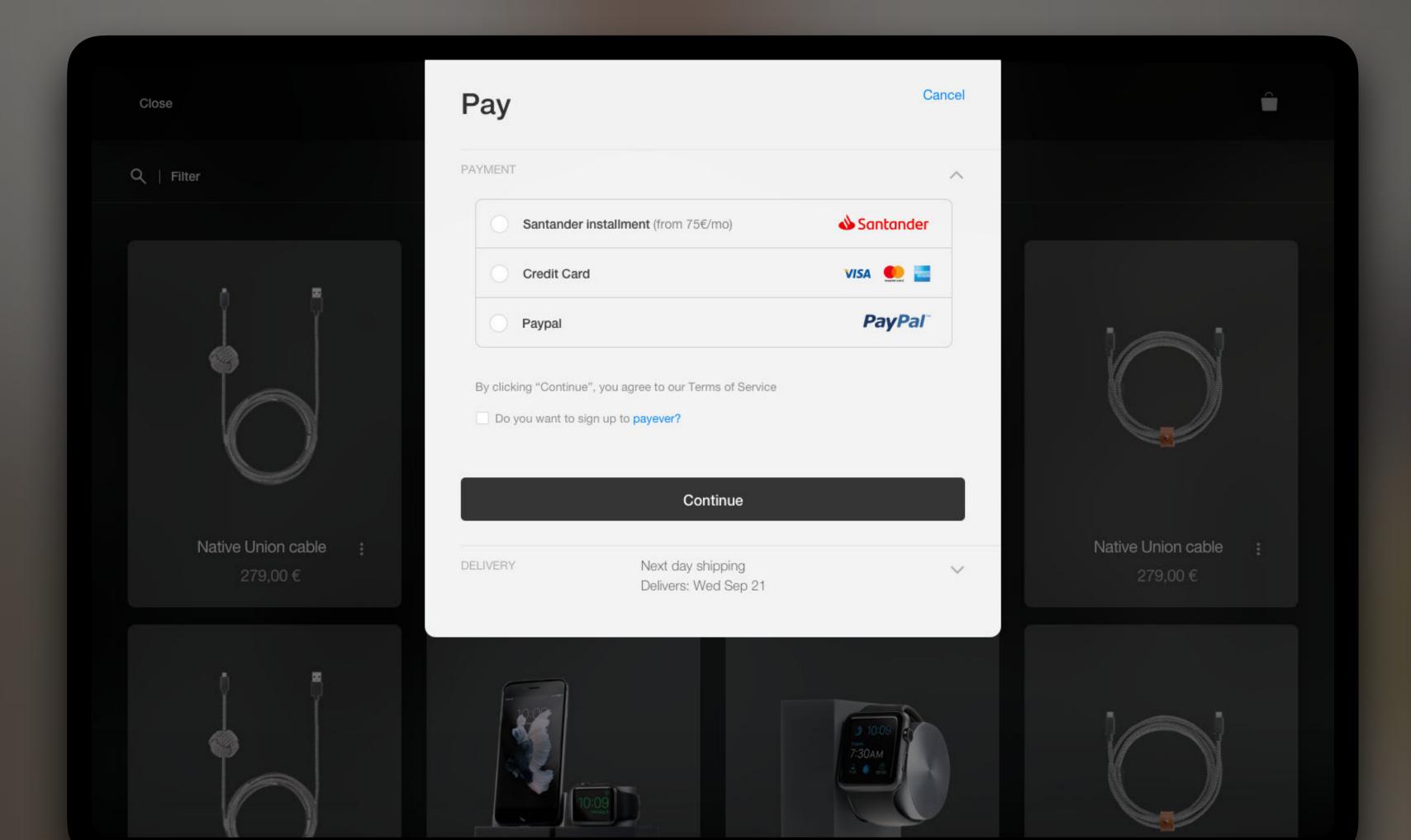
Enter phone

Add









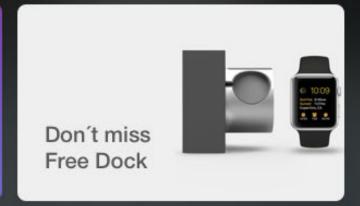
Rewards

Nulla vitae elit libero, a pharetra augue. Maecenas faucibus mollis interdum.

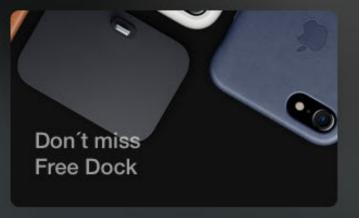
Collect my rewards

50% off Hight tech docks

Nullam id dolor id nibh



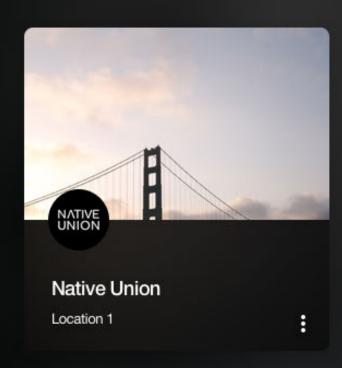
Scan 50 products and win!



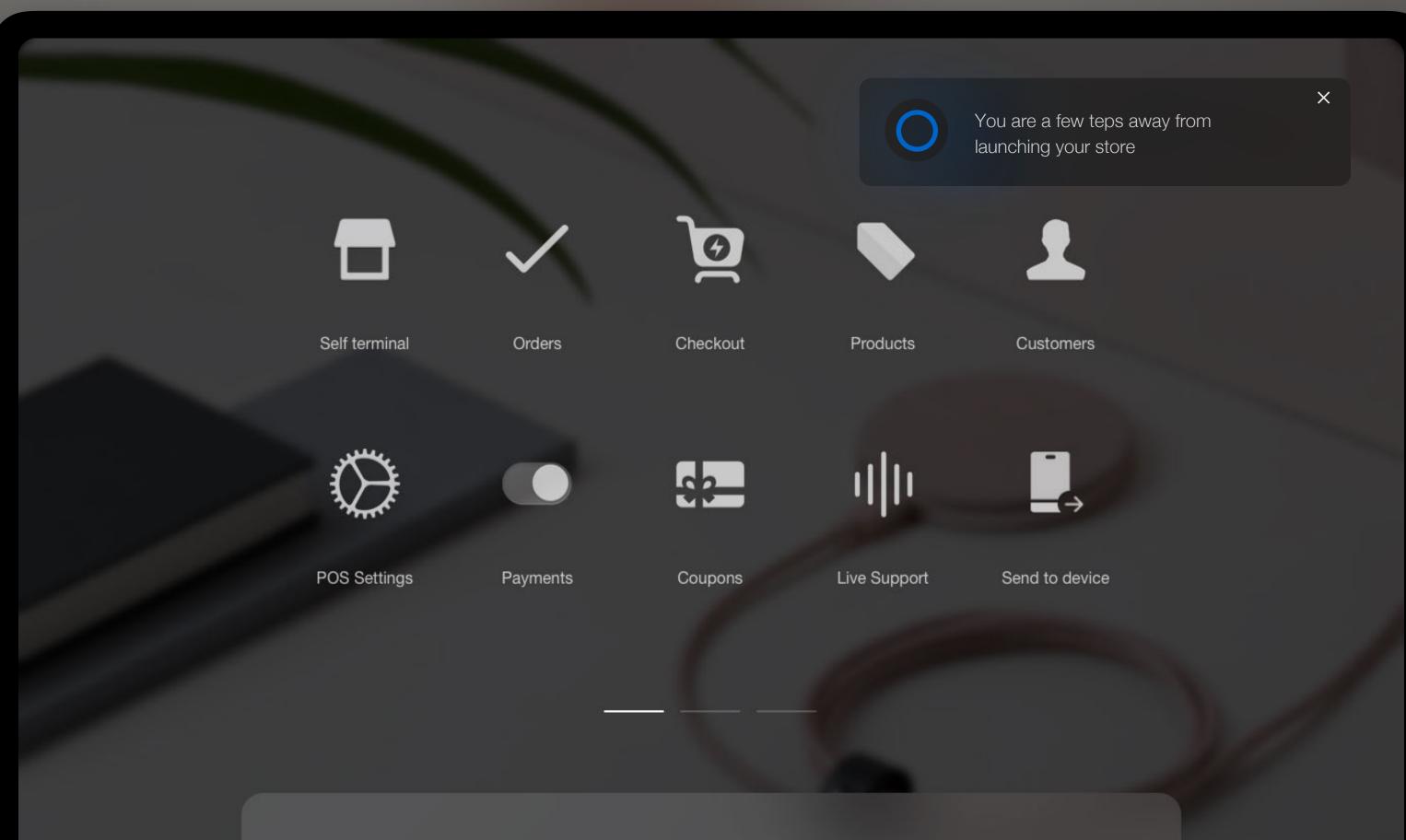
50% off in selected items



Q | Locations





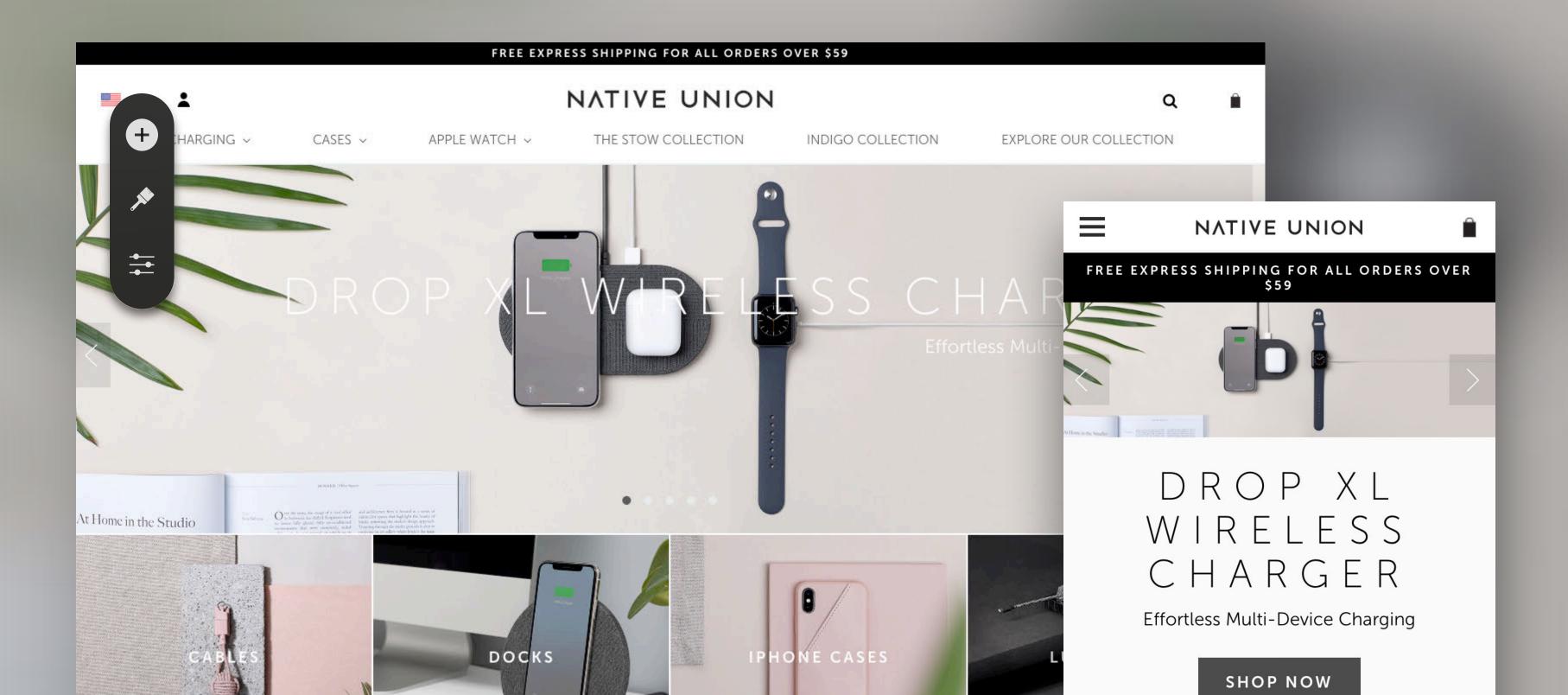


Open self terminal

Case Study

Store Builder

Store Builder



Store Builder

Starting an online business is a tonne of work. You need to accept payments, provide installments, do shipping, work on marketing, customer support, and on top of all, create an eStore.

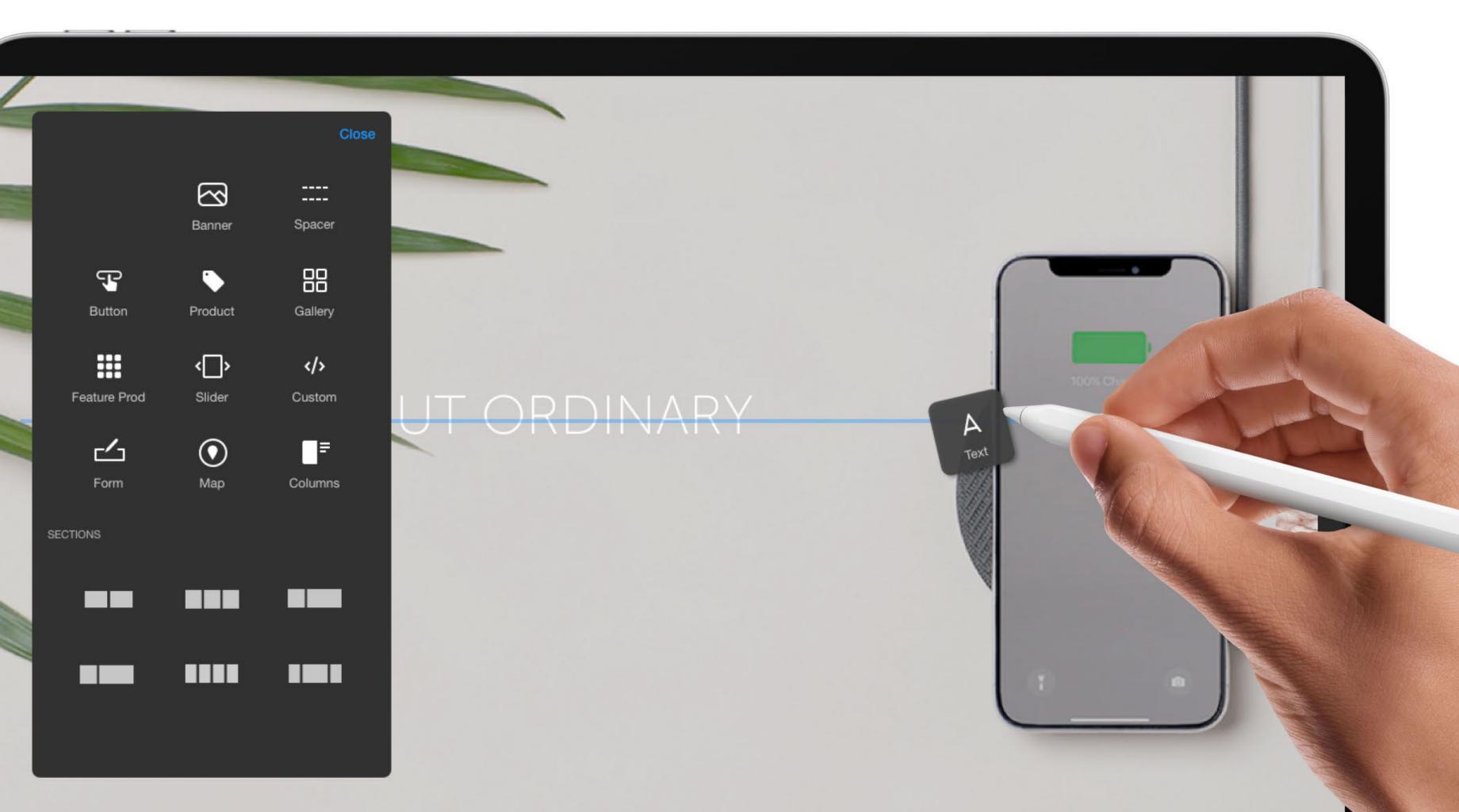
That's why we built a system for creating fully functional online businesses in minutes. All you need to start an online business, in one place, and with an easy-to-use eStore builder.

Tasks.

Product Concept
Propose features of the app
Create high quality prototypes
User interface design
Design system
Documentation and requirements

Role.

Product leader System designer UI/UX









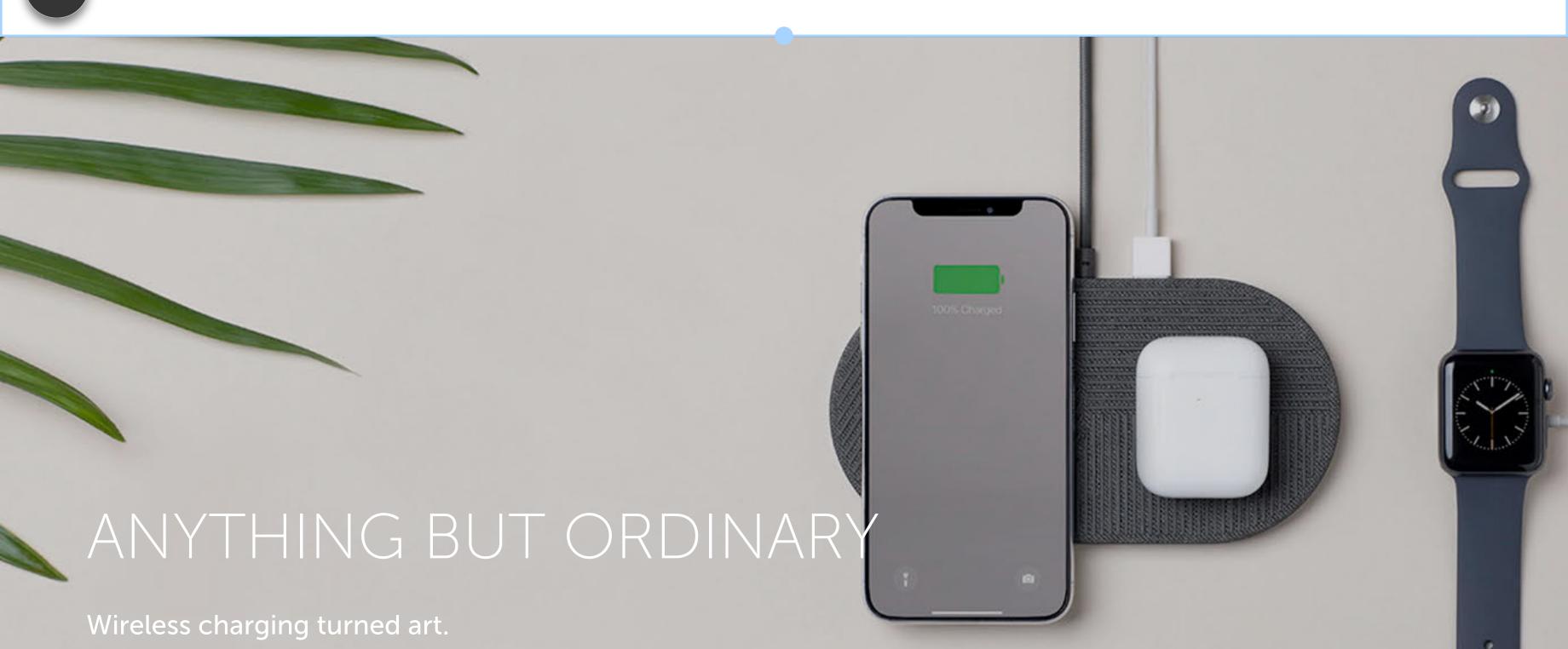




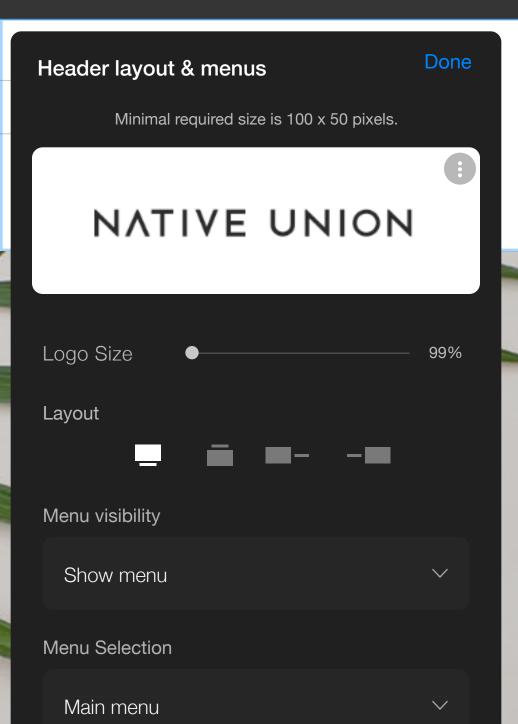


INDIGO COLLECTION

EXPLORE OUR COLLECTION







NATIVE UNION





EUR

APPLE WATCH ~

THE STOW COLLECTION

INDIGO COLLECTION

EXPLORE OUR COLLECTION



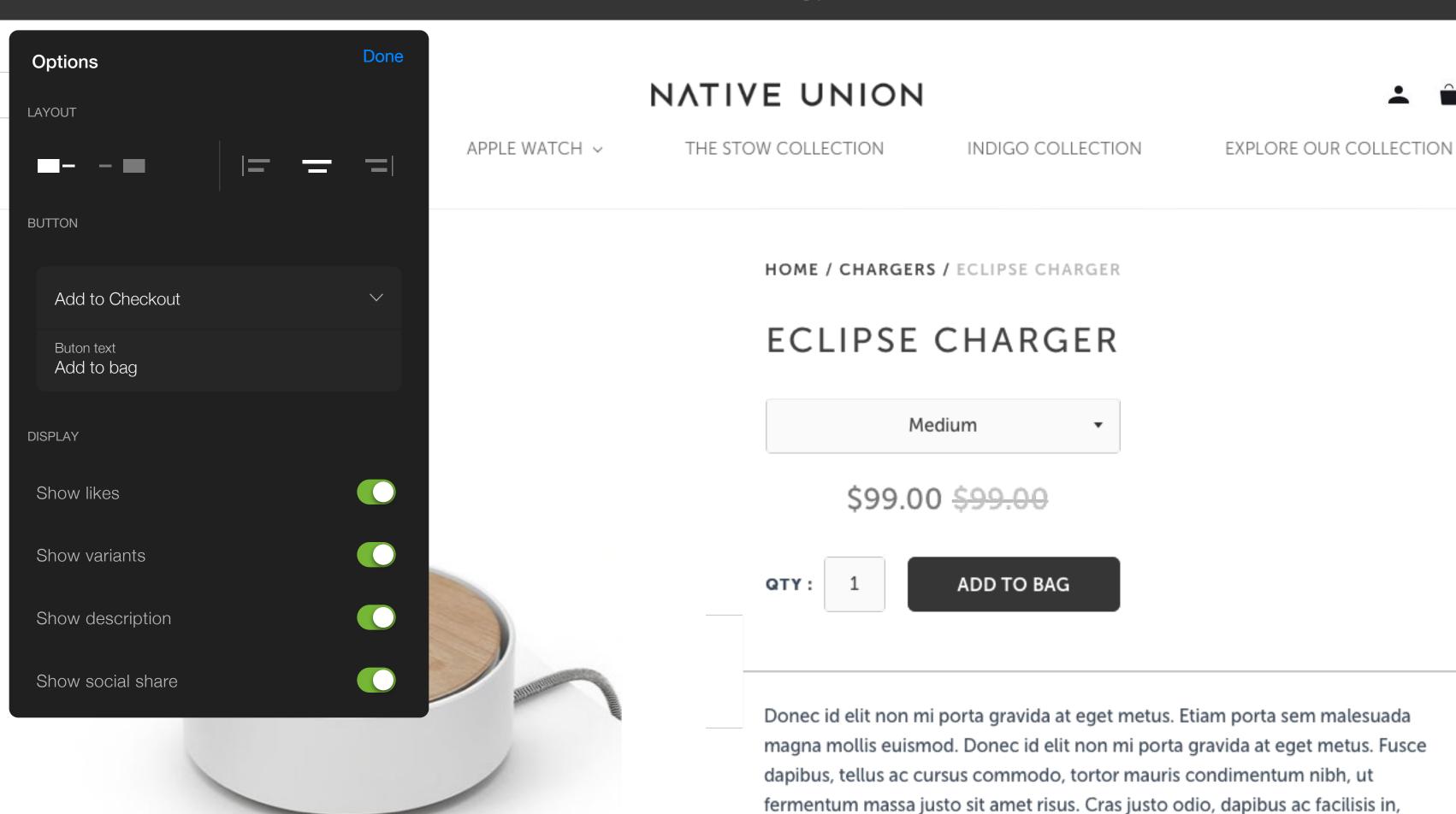
ANYTHING BUT ORDINARY

Wireless charging turned art.

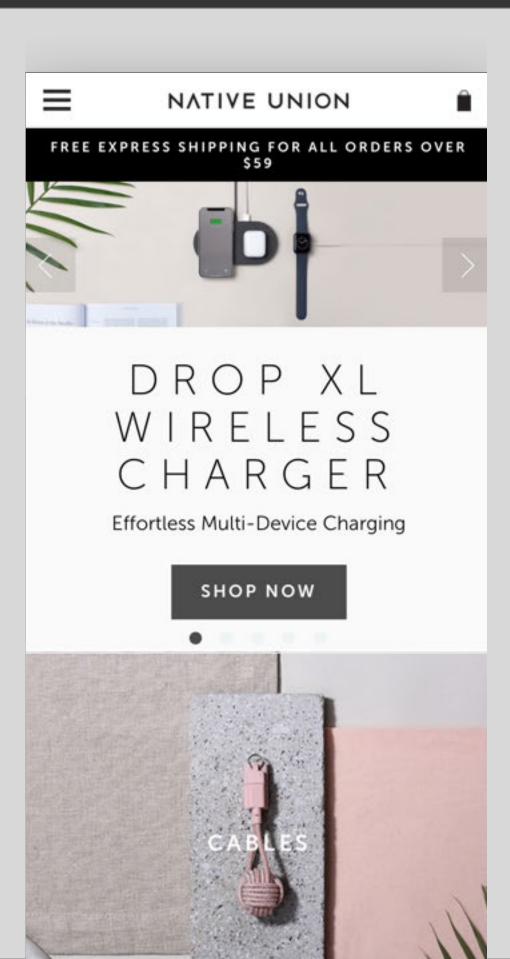
EUR











Q Search themes

All themes

My themes

Upload custom theme

Art & Photography

Clothing & Fashion

Jewelry & Accessories

Electronics

Food & Drink

Home & Garden

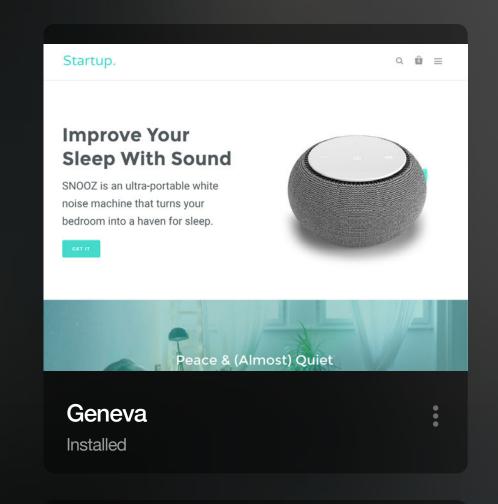
Furniture

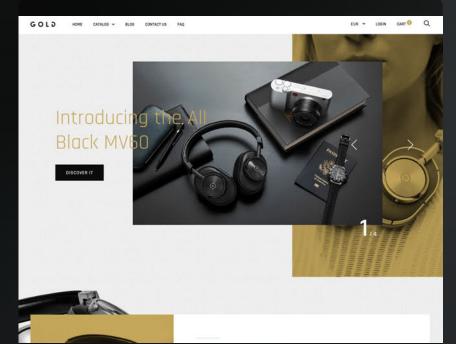
Health & Beauty

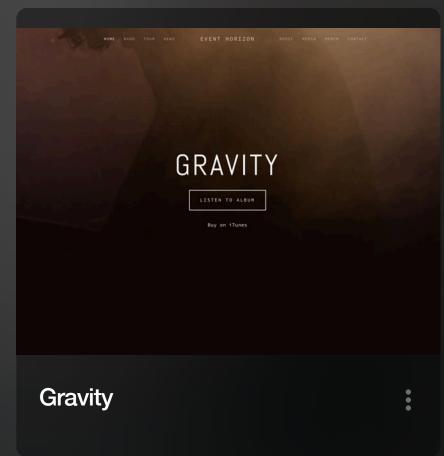
Sports & Recreation

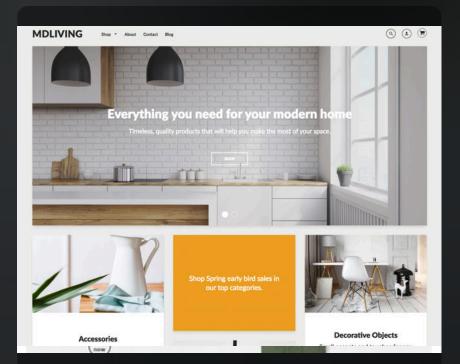
Toys & Games

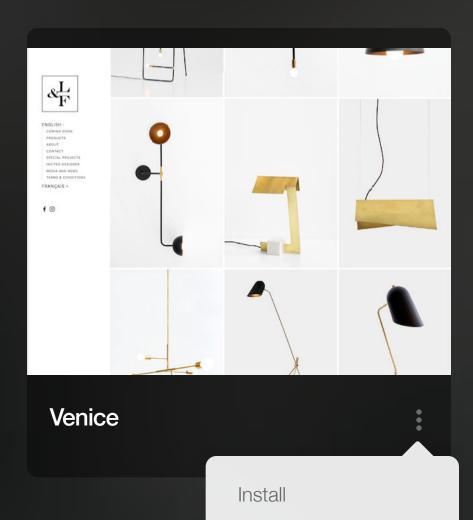
Other











Preview

Save in My themes

Case Study

Commerce OS



OS commerce

Commerce OS is an operating system that helps people turn ideas into online businesses. A business creator, easy for all.

One system that encloses platforms like Shopify, Intercom, Square, and Mailchimp. How did we manage to pack all of these benefits and features in one system? Keep scrolling and find out.

Tasks.

Product Concept
Propose features of the app
Create high quality prototypes
User interface design
Design system
Documentation and requirements

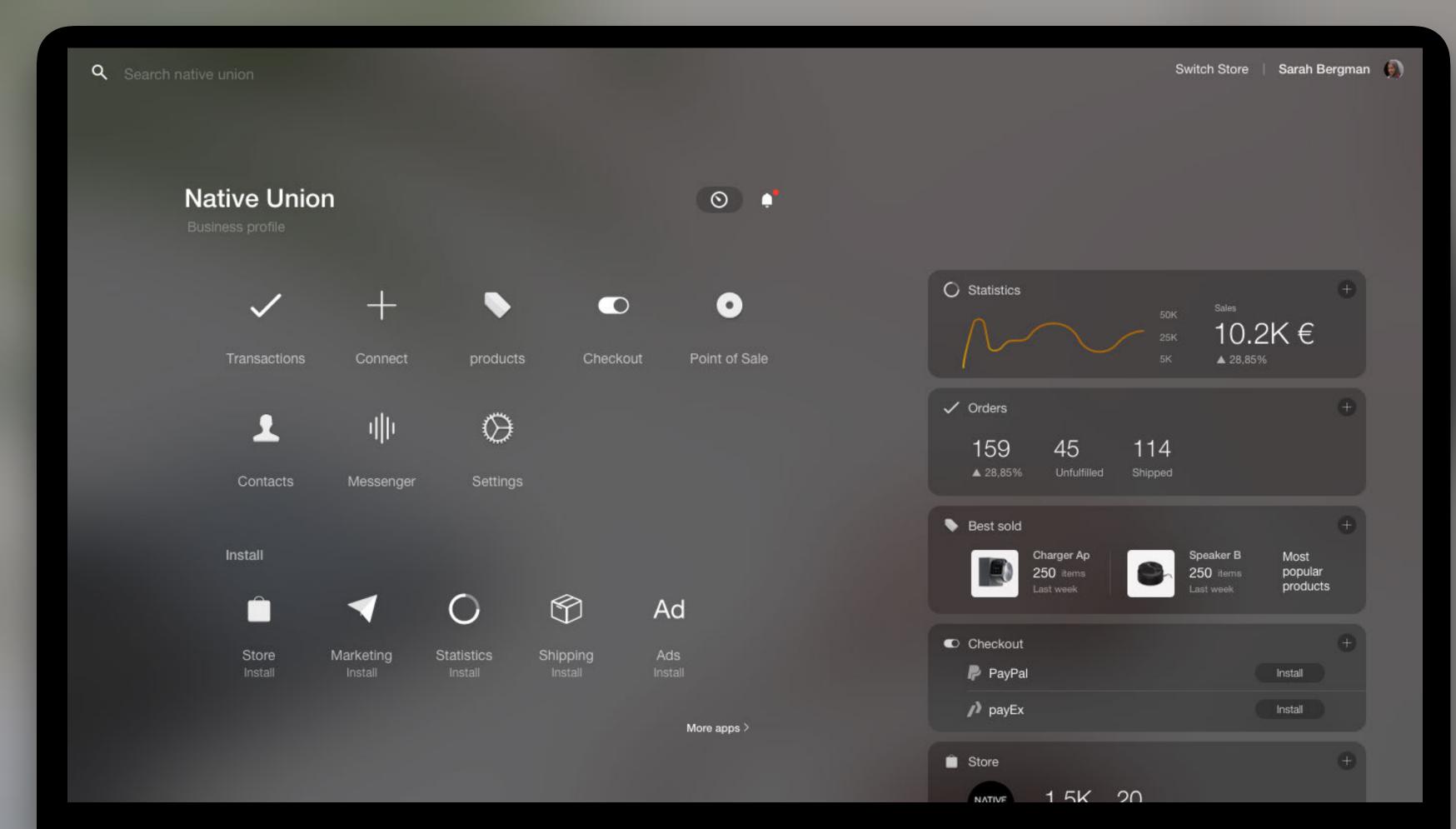
Role.

Product leader
System designer
UI/UX

OS commerce







Statistics

ORDERS

Sales

10.2K€

Orders

375

Avg. order value

250,2€

STORE

NATIVE UNION

Native Union

4500

Visitors

45

Orders

10%

Convertion rate

4 updates

PRODUCTS









Best sold

Chargers 45 Cables 23

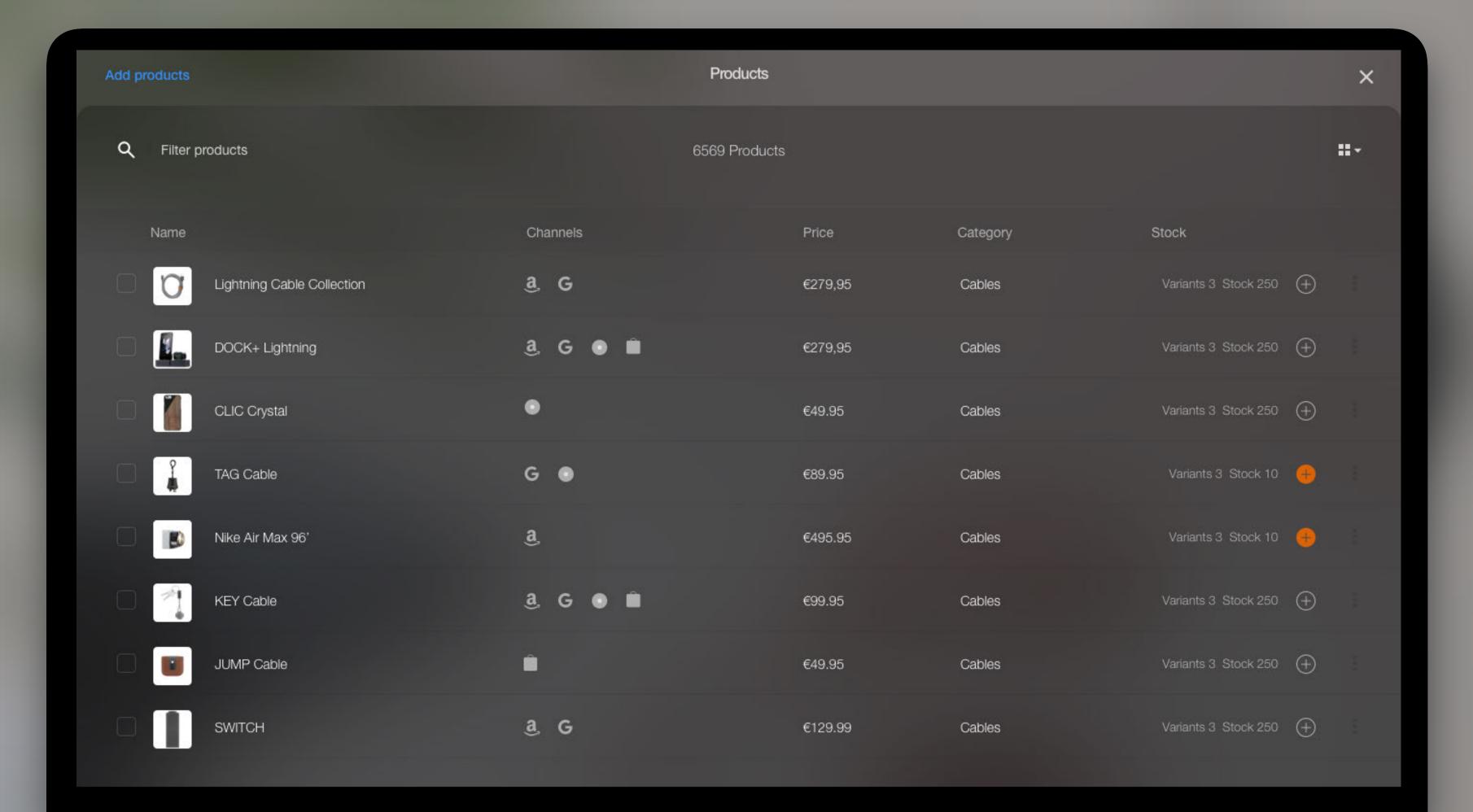
Cases

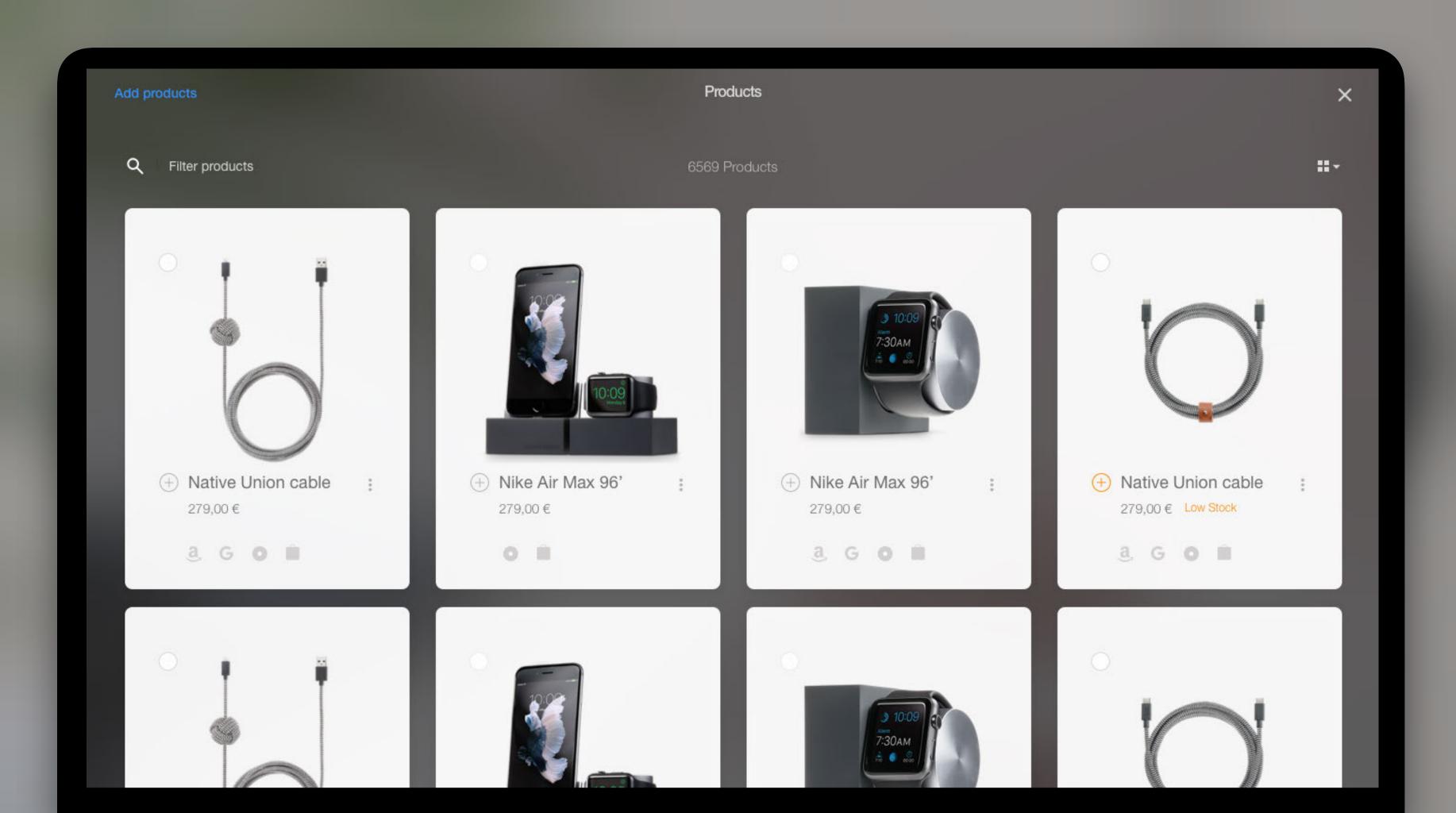
on Charger Boss on

Poco cound eve

Eclinea Charger

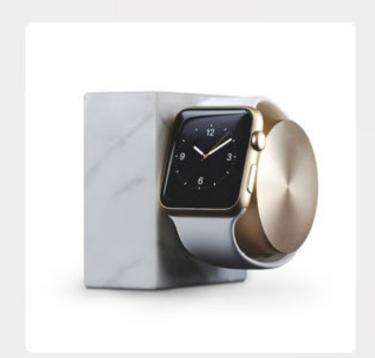
Eclinea Charger





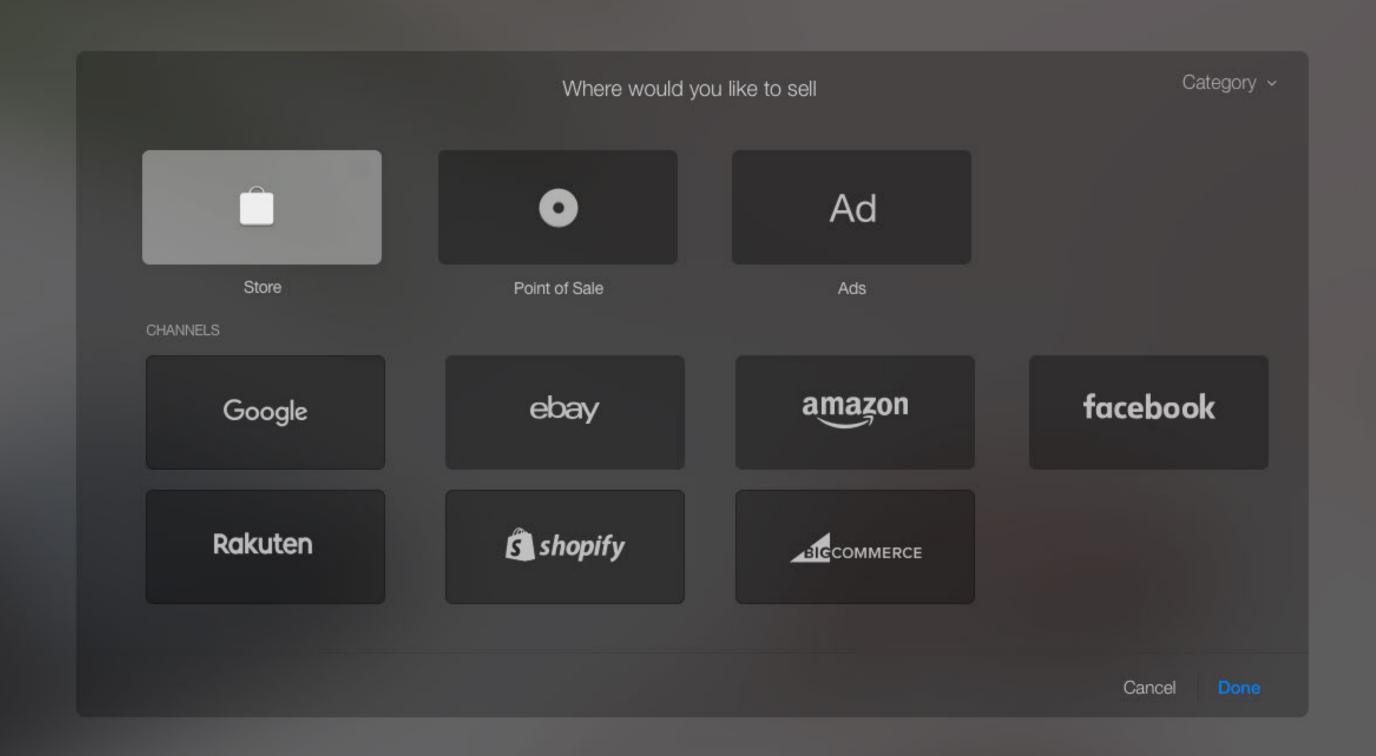
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Dock for apple watch marble edition

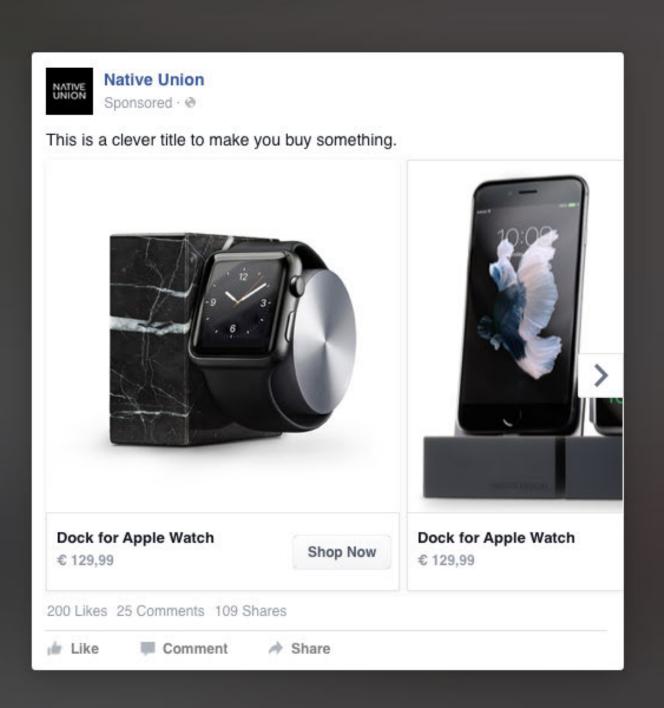




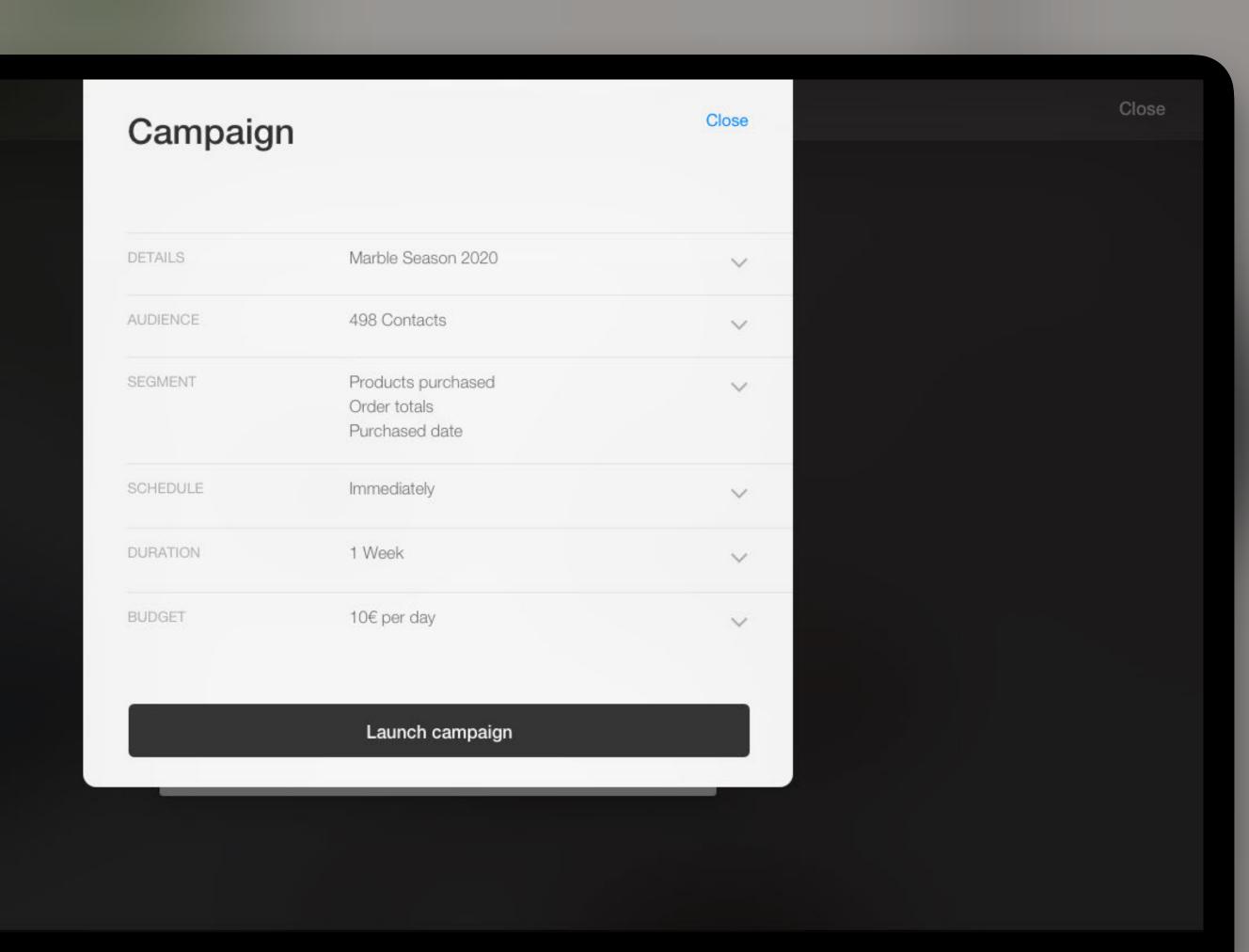
PRODUCT INFO	Dock for apple watch marble edition	~	
PRICING	€129,99	~	
CATEGORY	Docks	~	
INVENTORY	250 units	~	



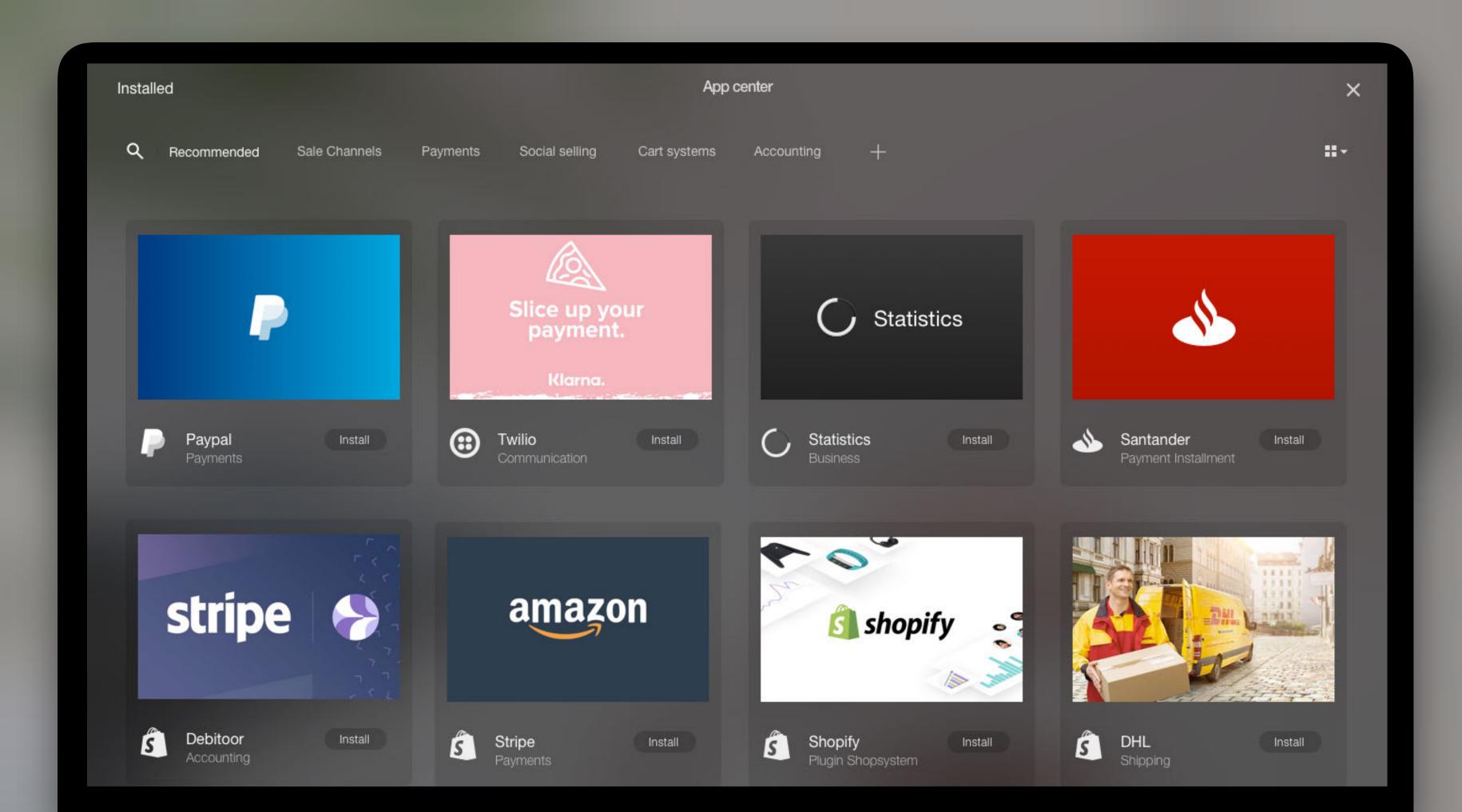


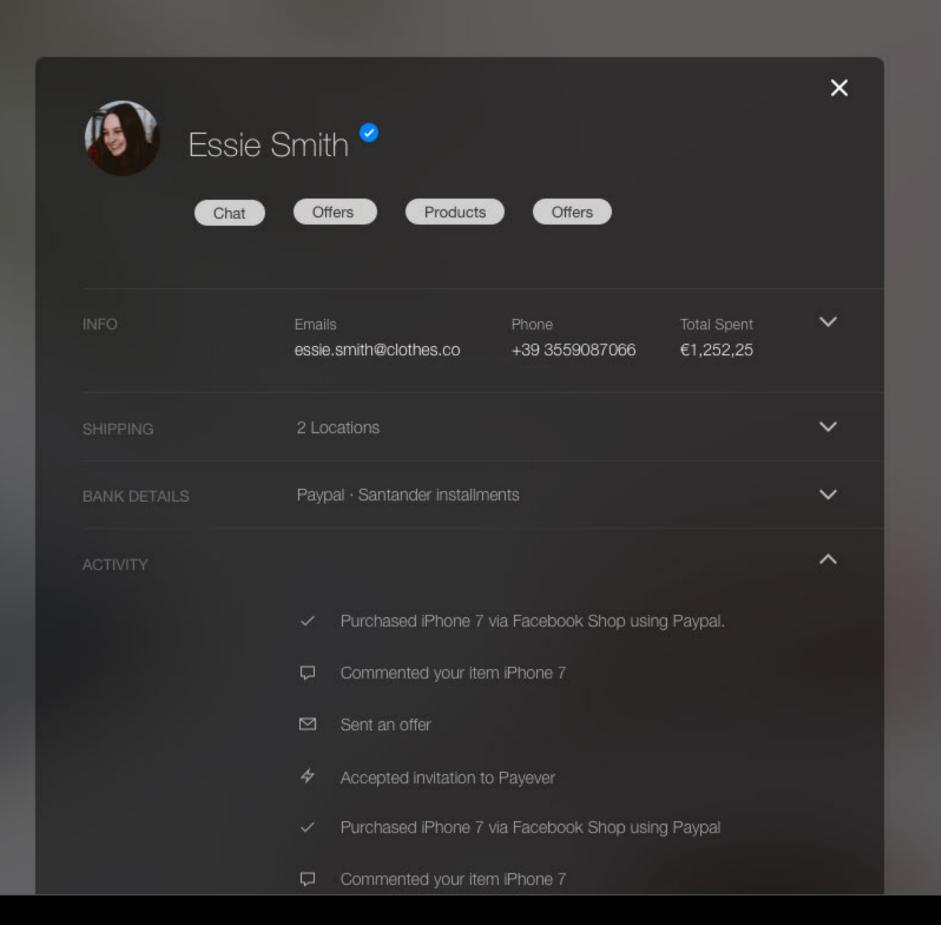


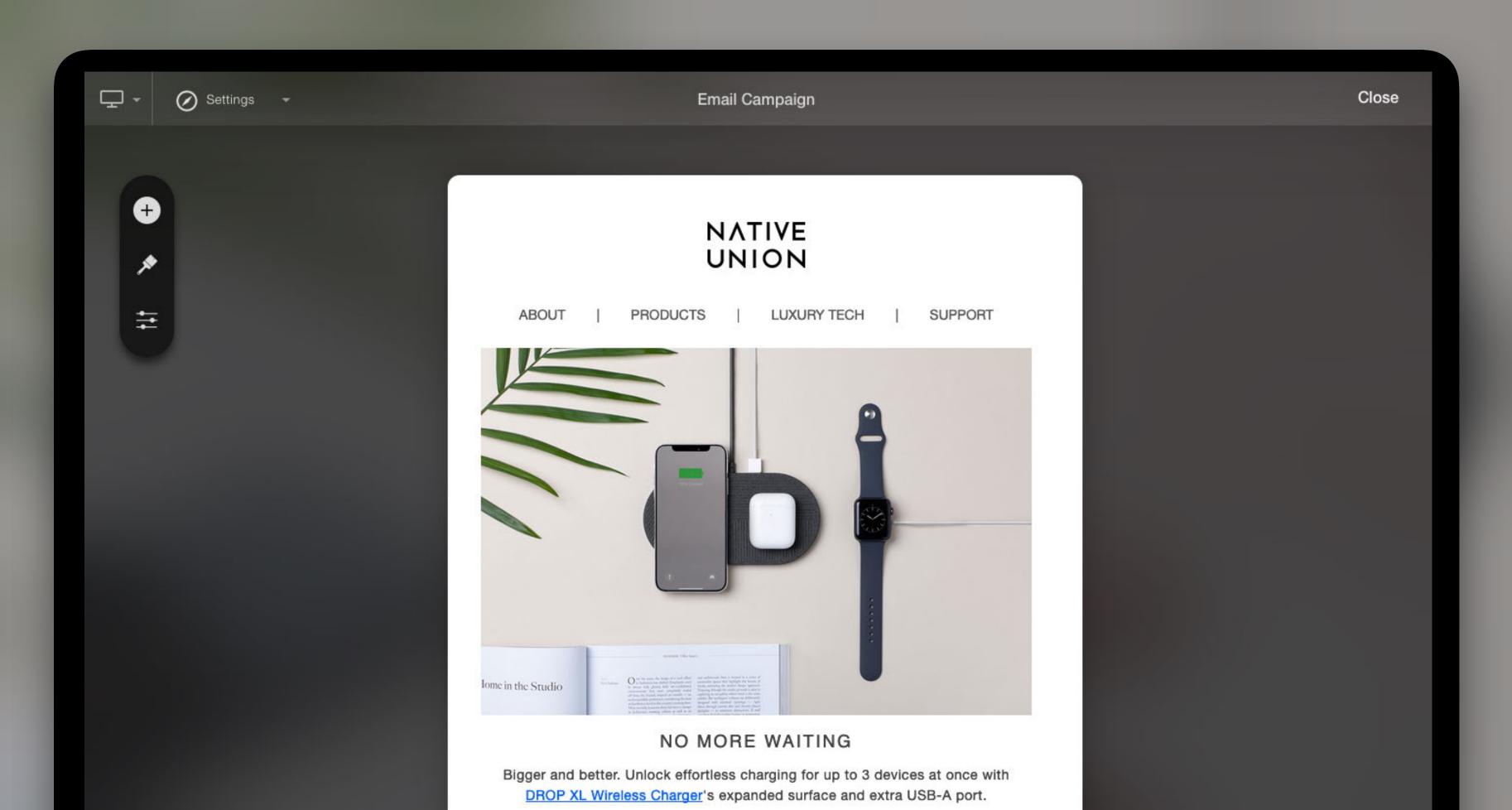
Settings -



Settings -









Sarah



E Corp



Native Union



Union Outlet

+Add new business



Case Study

School management



edumovil

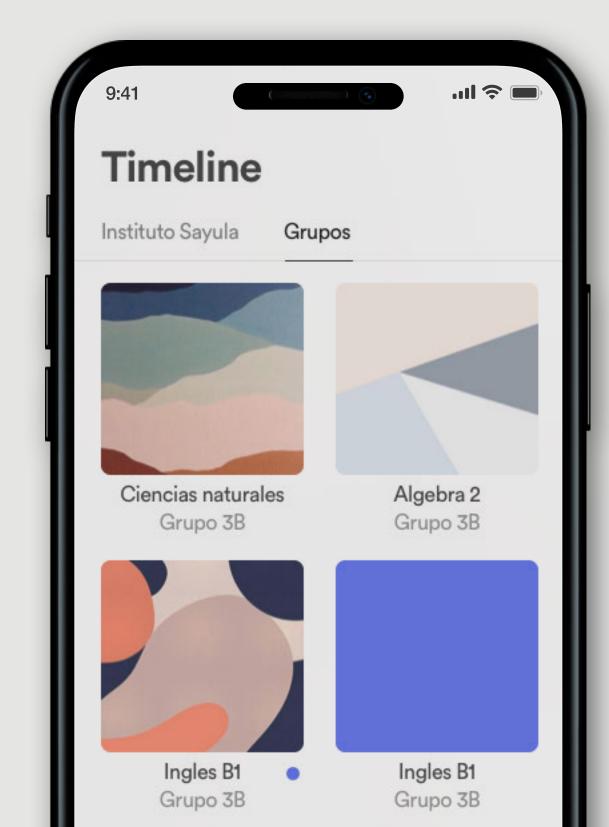
edumovil is a project I co-founded. When it comes to schools, a big issue is the fragmentation of systems. To organize an educational institution, you need apps for administration, academics, messaging, and yet another one for learning & class management.

That's why we at first wanted to centralize all information in one place, making it easy to visualize and analyze data. We could improve every process to finally get an in-depth understanding of how to help each institution member.

Company Concept
Business development
Features of the system
System Design
Team management

CEO
Product owner
System designer
UI/UX



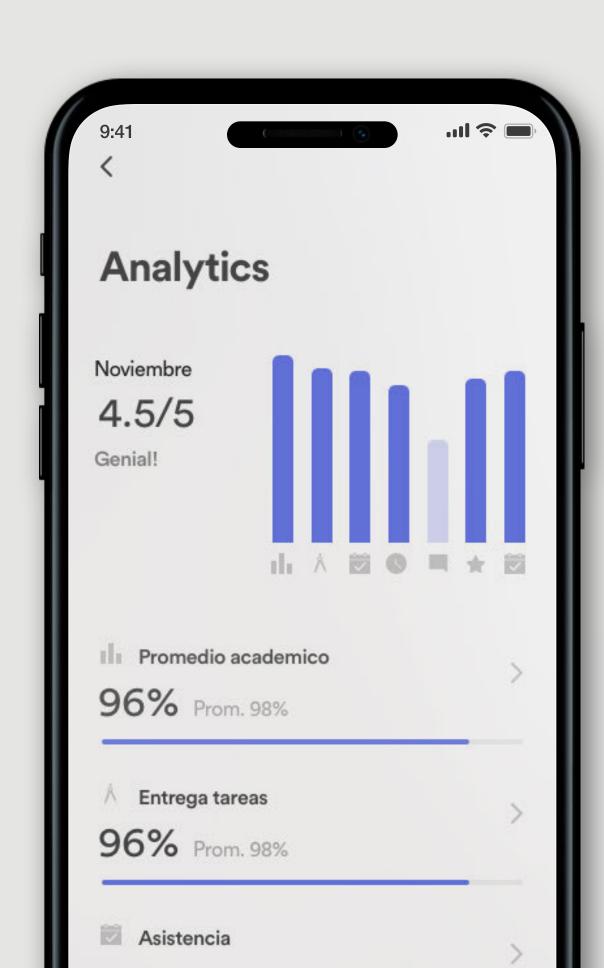




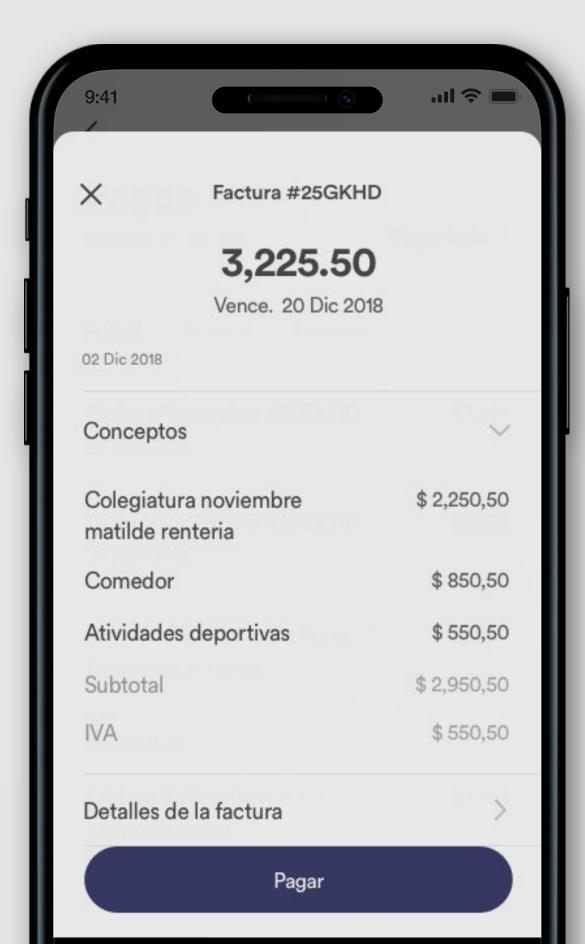




Eventos Todos I. Sayula Grupos Hoy Dirección I. Sayula 9 Dec 29 mar 18:30 · 50 asist Festividades de aviento 2019 Vivamus sagittis lacus vel augue 0 Susana S. Ingles B2 9 Dec 29 mar 18:30 · 50 asist Intercambio de padres (senegal) Lorem ipsum dolor sit amet toma **Eventos futuros** Susana S. Ingles B2 9 Dec 29 mar 18:30 · 50 asist











Clases

Literatura I 1B ~

22 Nov 2018



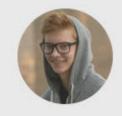
III Julia







Daniel Quiñones



Manuel Canca



Paula Lopez



Raul Gallardo



Alvaro Guilarte



Ana Aroca



Maria Anzuga



Felix Casas



Borja Berenguer



Andrea Cano



Rafael Jose Arrepuz



Marina Ruiz



Aranxa Fierro



Volver ::: Julia 🐠

Messenger

Todos lo	s mensajes Avisos	Estudiantes Pr	rofesores Conversaciones	
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D	Dirección	А	Sed posuere consectetur est at lobortis. Fusce dapibus, tellus ac cursus commodo, tortor mauris condimentum.	21 ago 11:15
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Case Study

Log analizer



kelo.gs

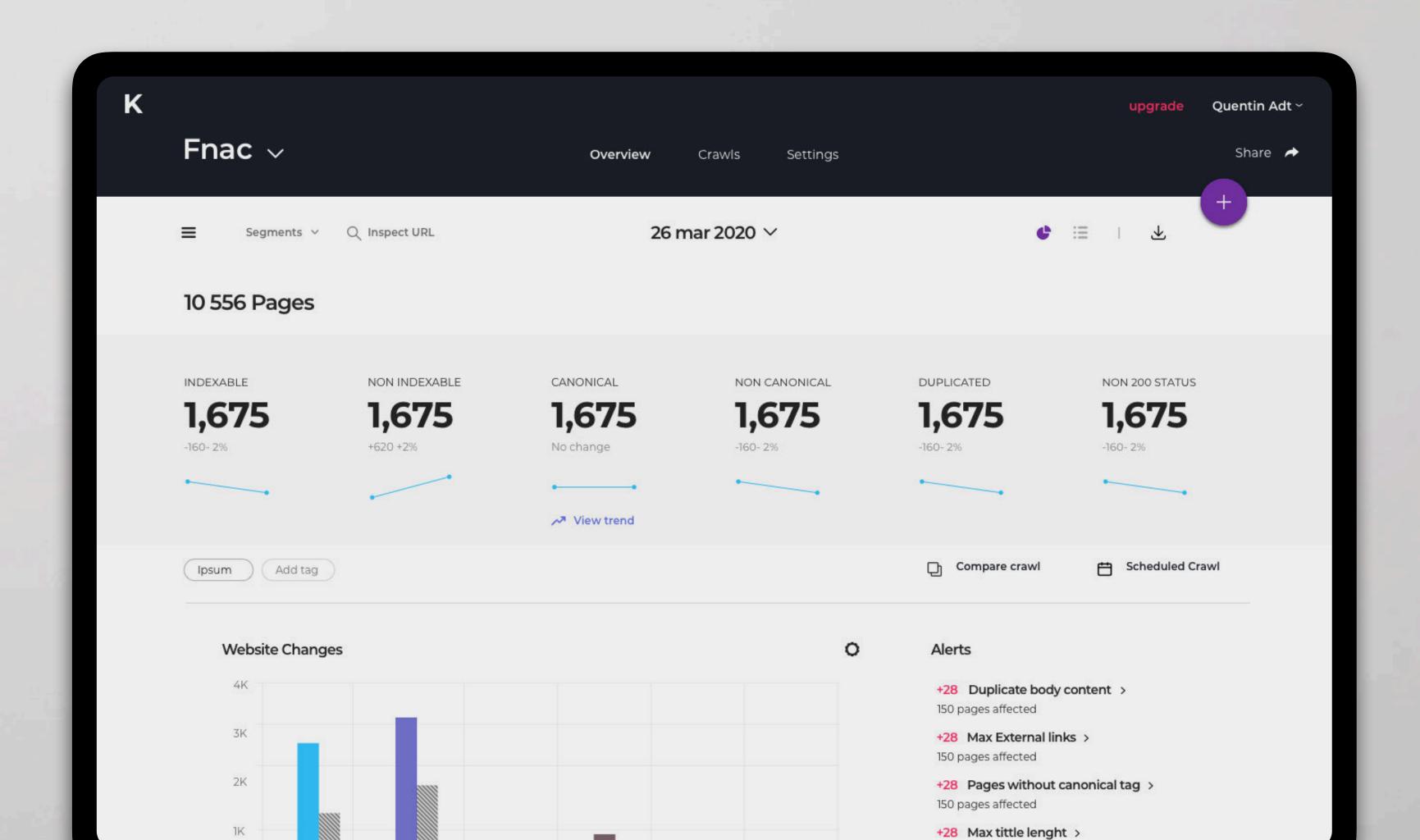
Kelo.gs is an SEO crawler & log analyzer. It provides enriched data for SEO experts who like to dive deep into metrics. The goal was to improve the product and broaden its audience to more novice users. And we did it by providing better visualization, making it easier to set up, helping users understand metrics, showing areas for SEO improvements, team management, and created useful monthly presentations for clients.

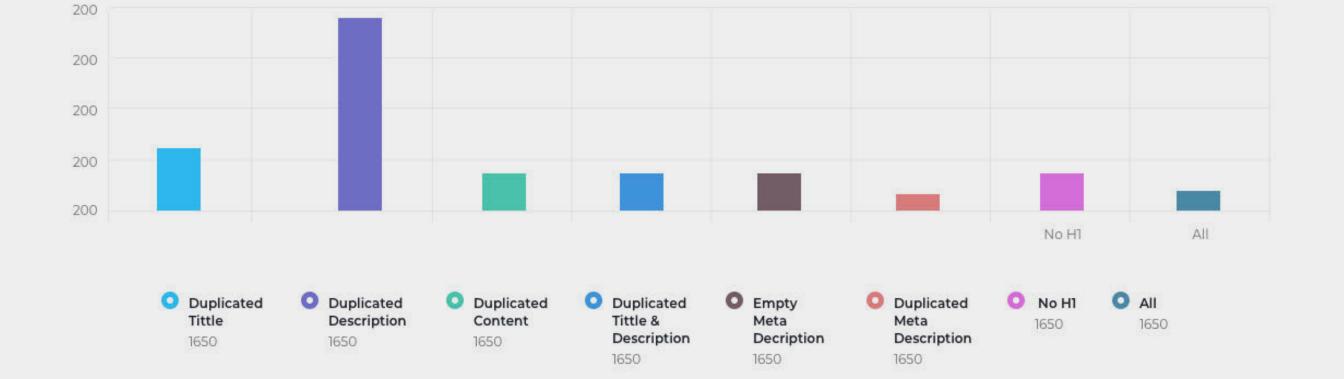
Tasks.

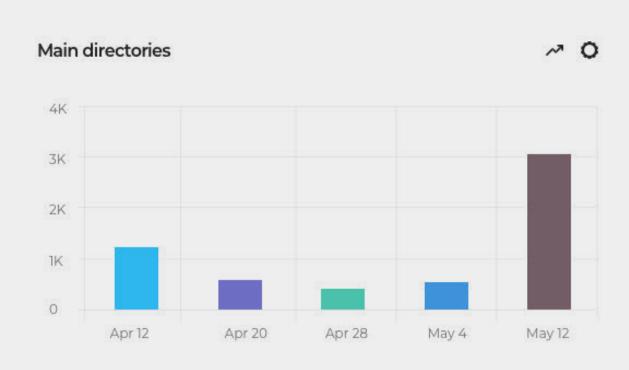
Product Redesign
Conceptualize new features
Create high quality prototypes
User interface design
Design system

Role.

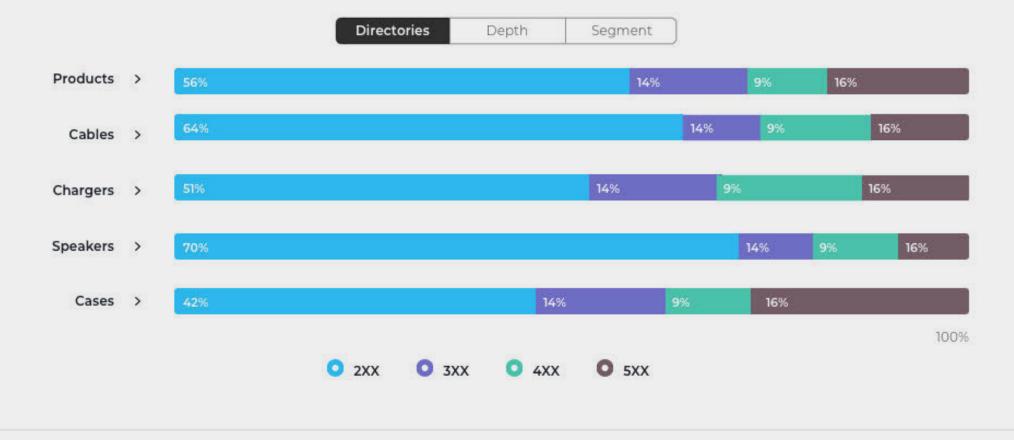
Design leader System designer UI/UX



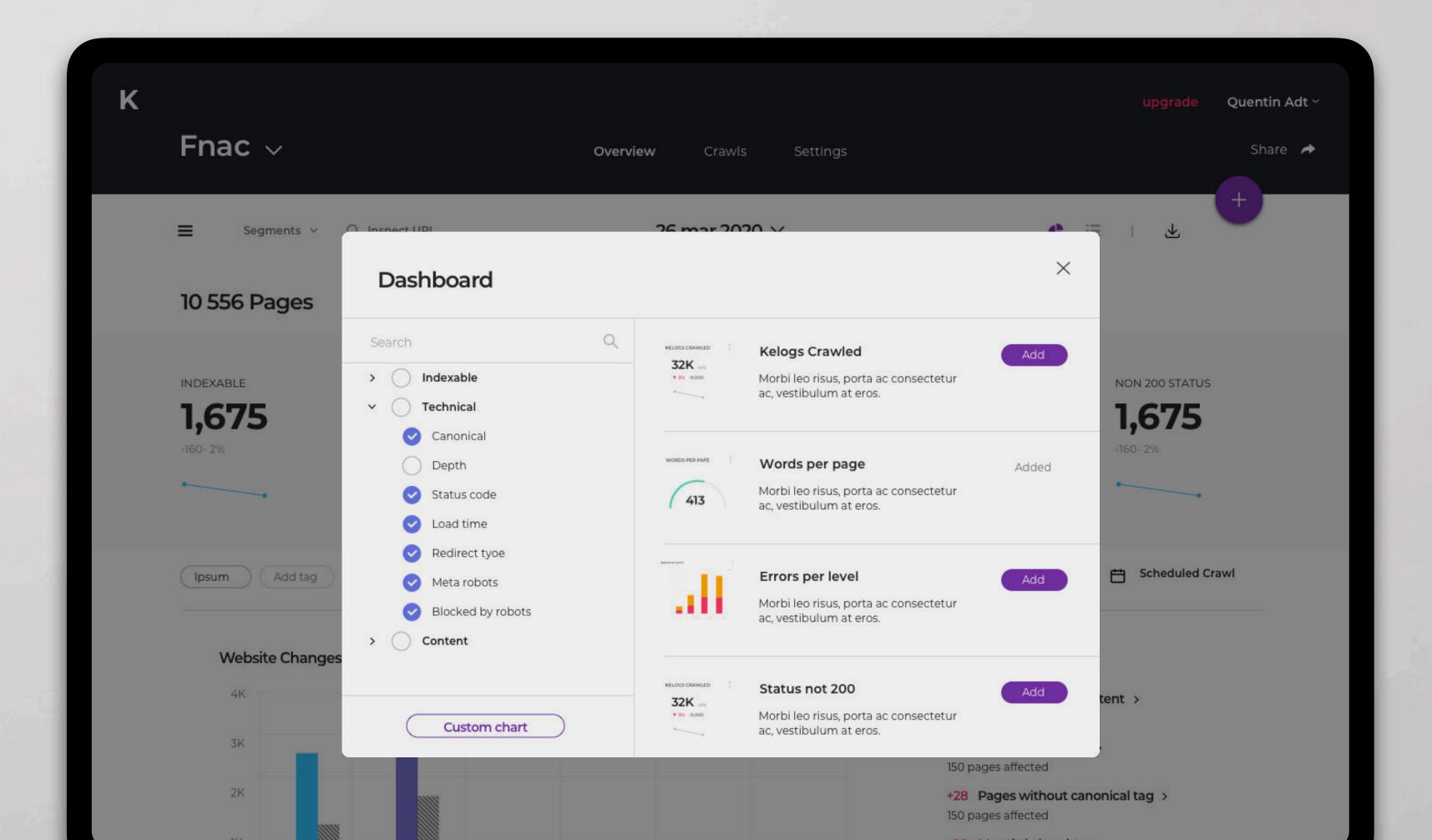


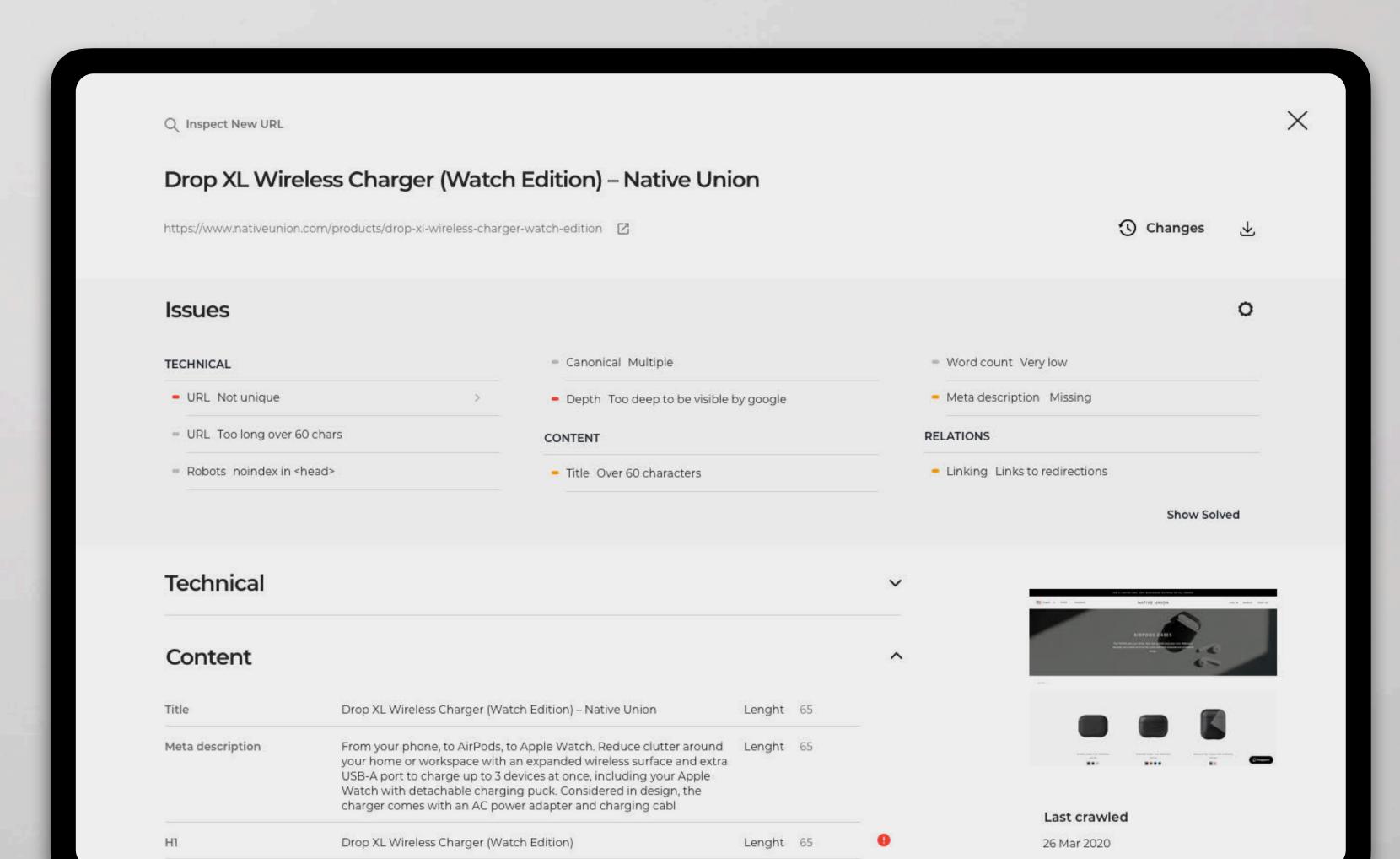












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HI

Case Study

Communication app



Communication app

A successful business, success on communication. Visitors, Customers, Team, Suppliers.

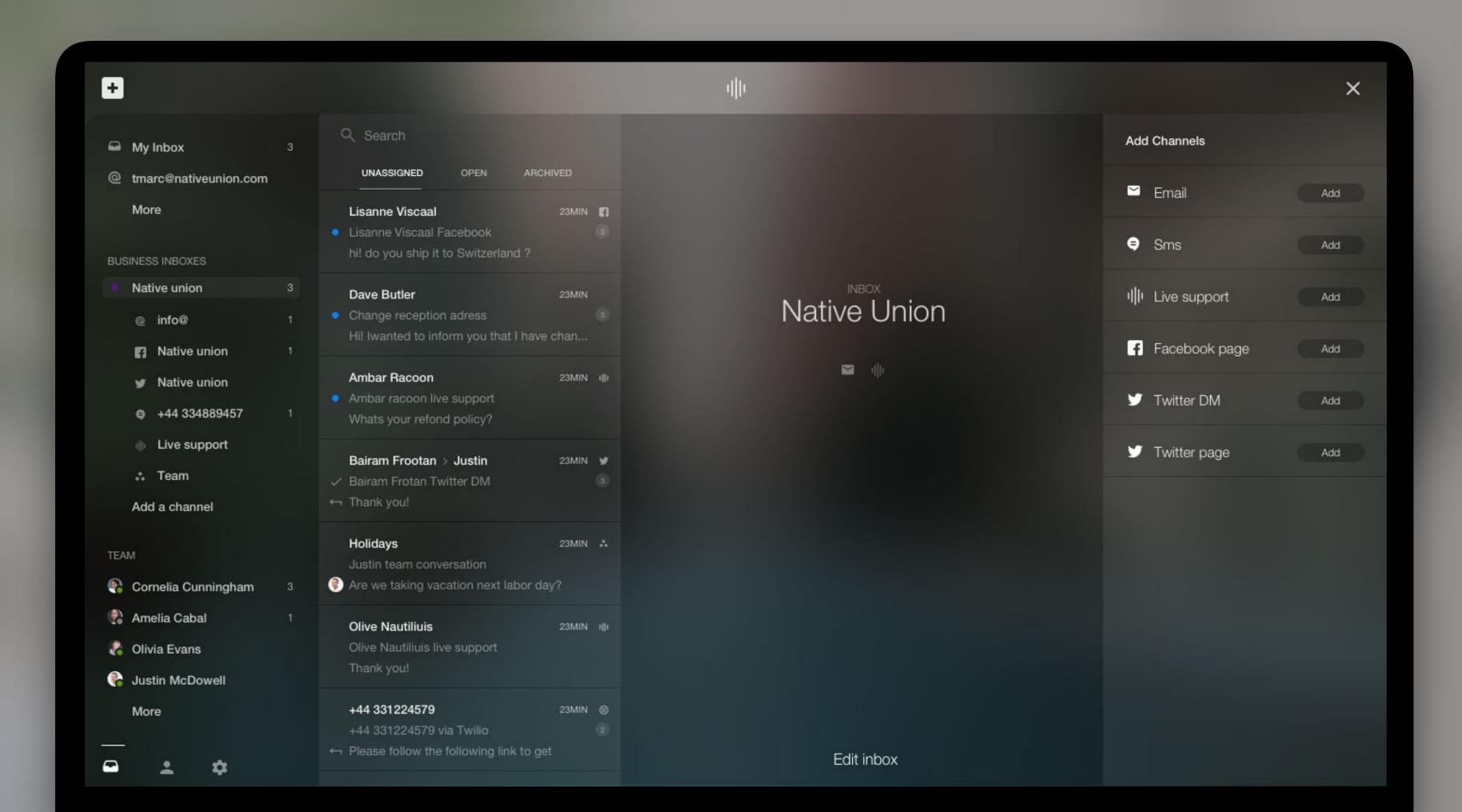
The objective was to connect and manage all communications. (Emails, WhatsApp, Facebook, Twitter, Live Support, Stores) All in one place.

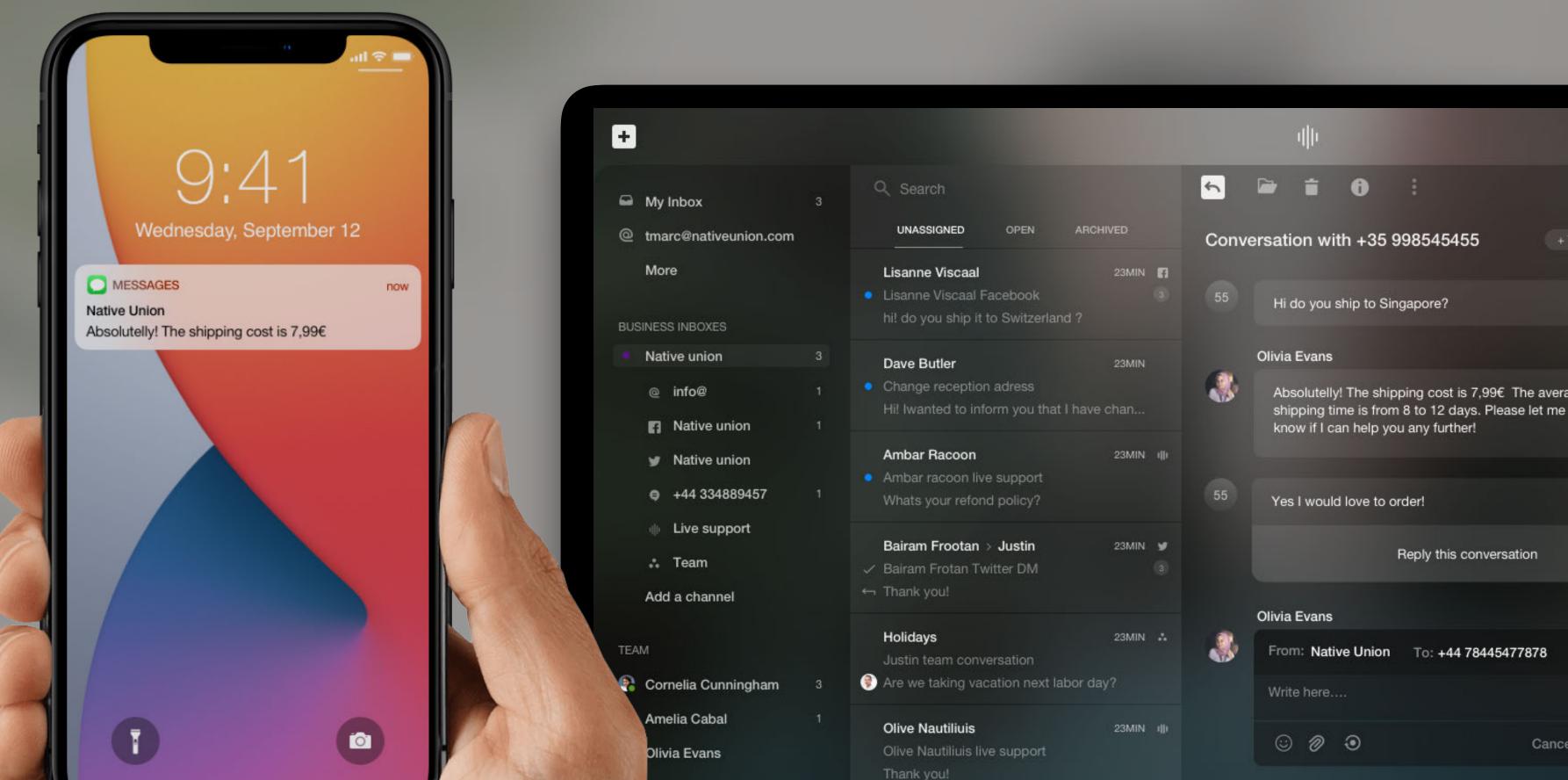
Tasks.

Role.

Product Concept
Propose features of the app
Create high quality prototypes
User interface design
Design system
Documentation and requirements

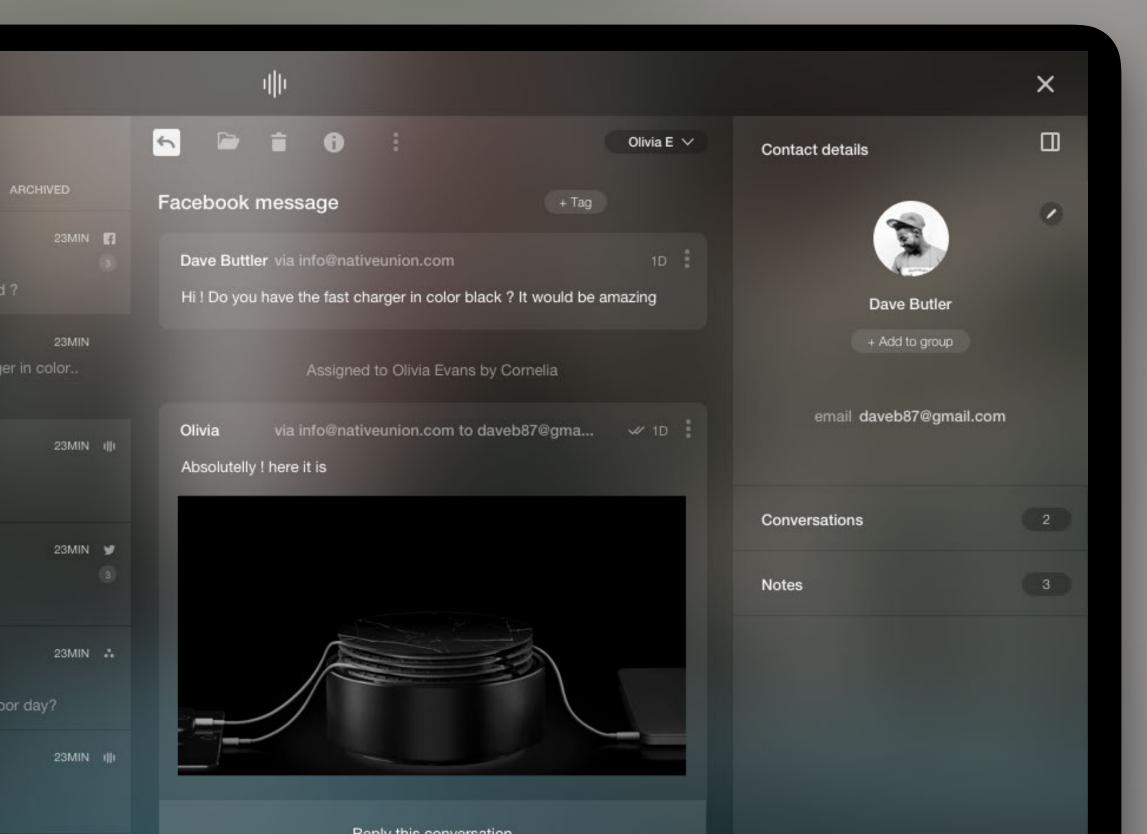
Product leader
System designer
UI/UX

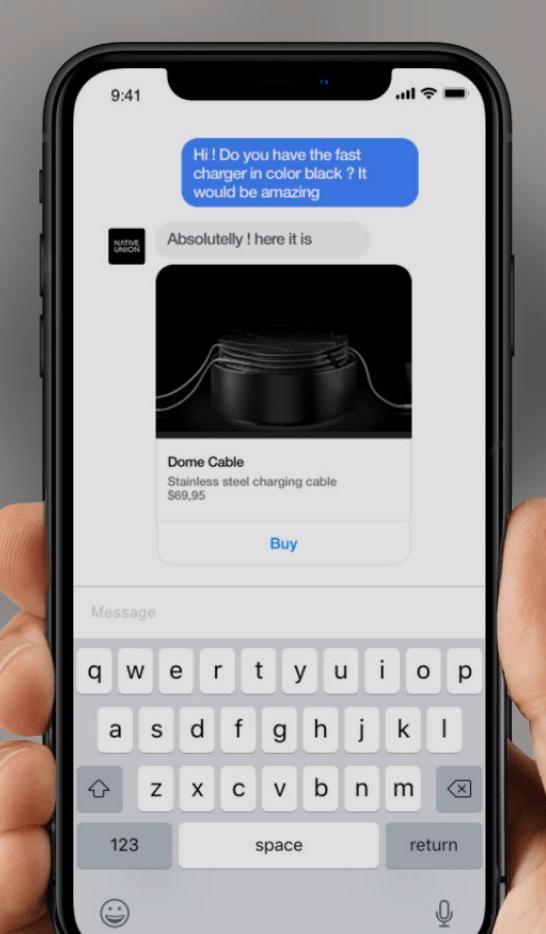




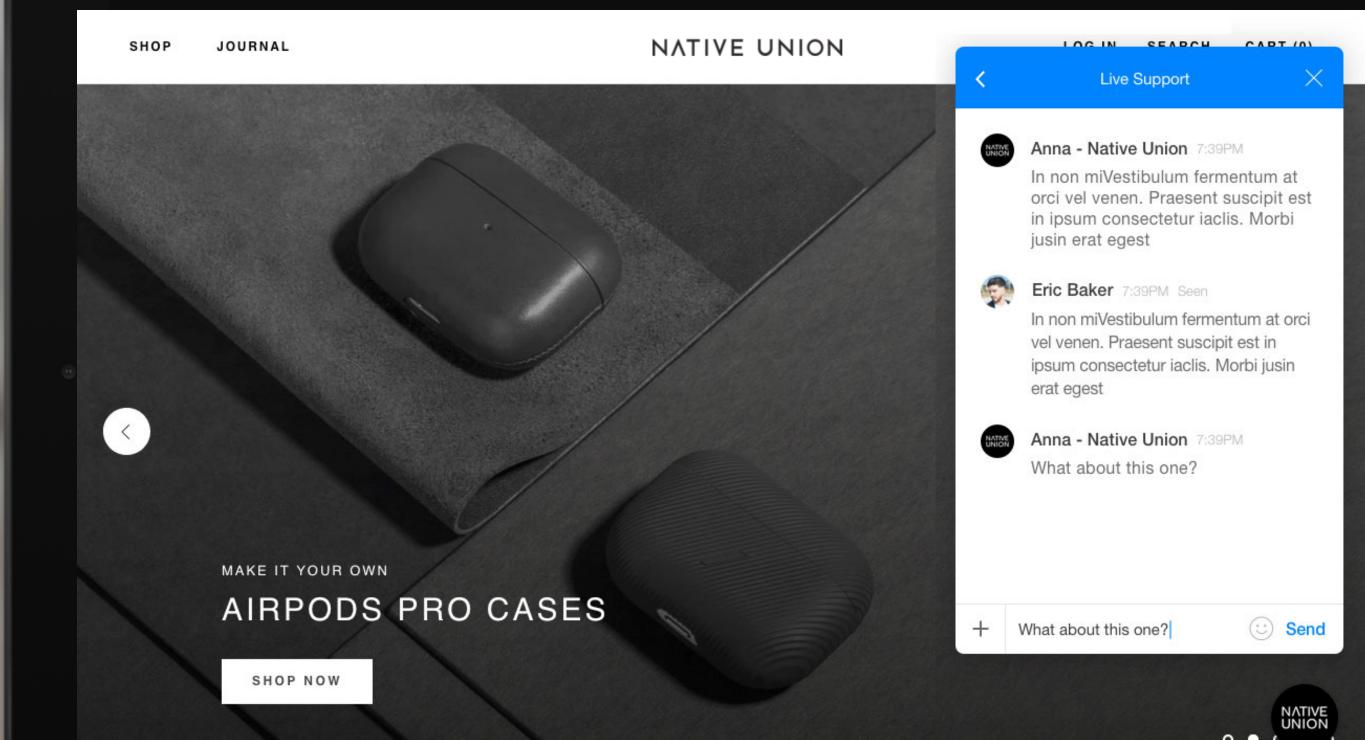
Justin McDowell

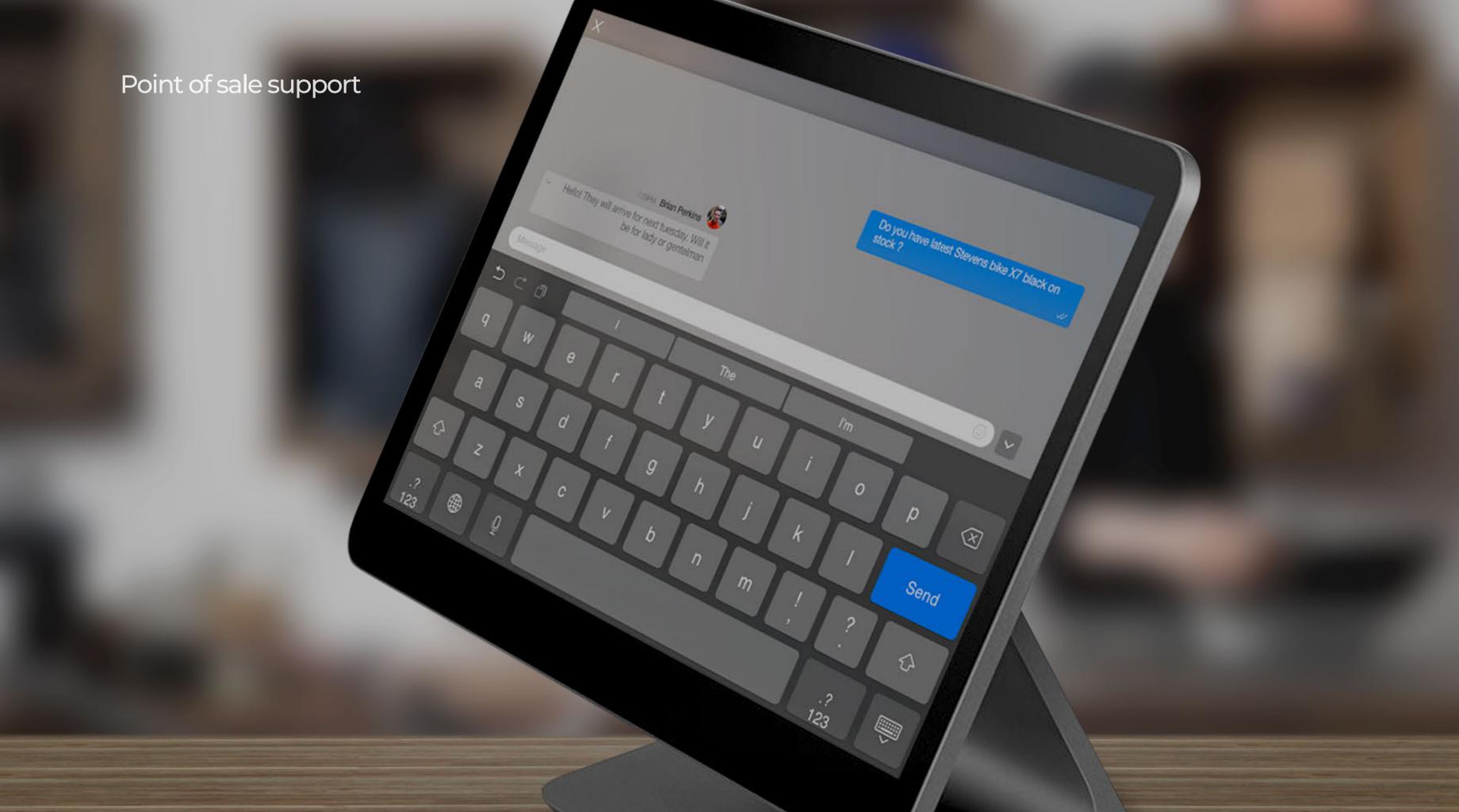
Facebook

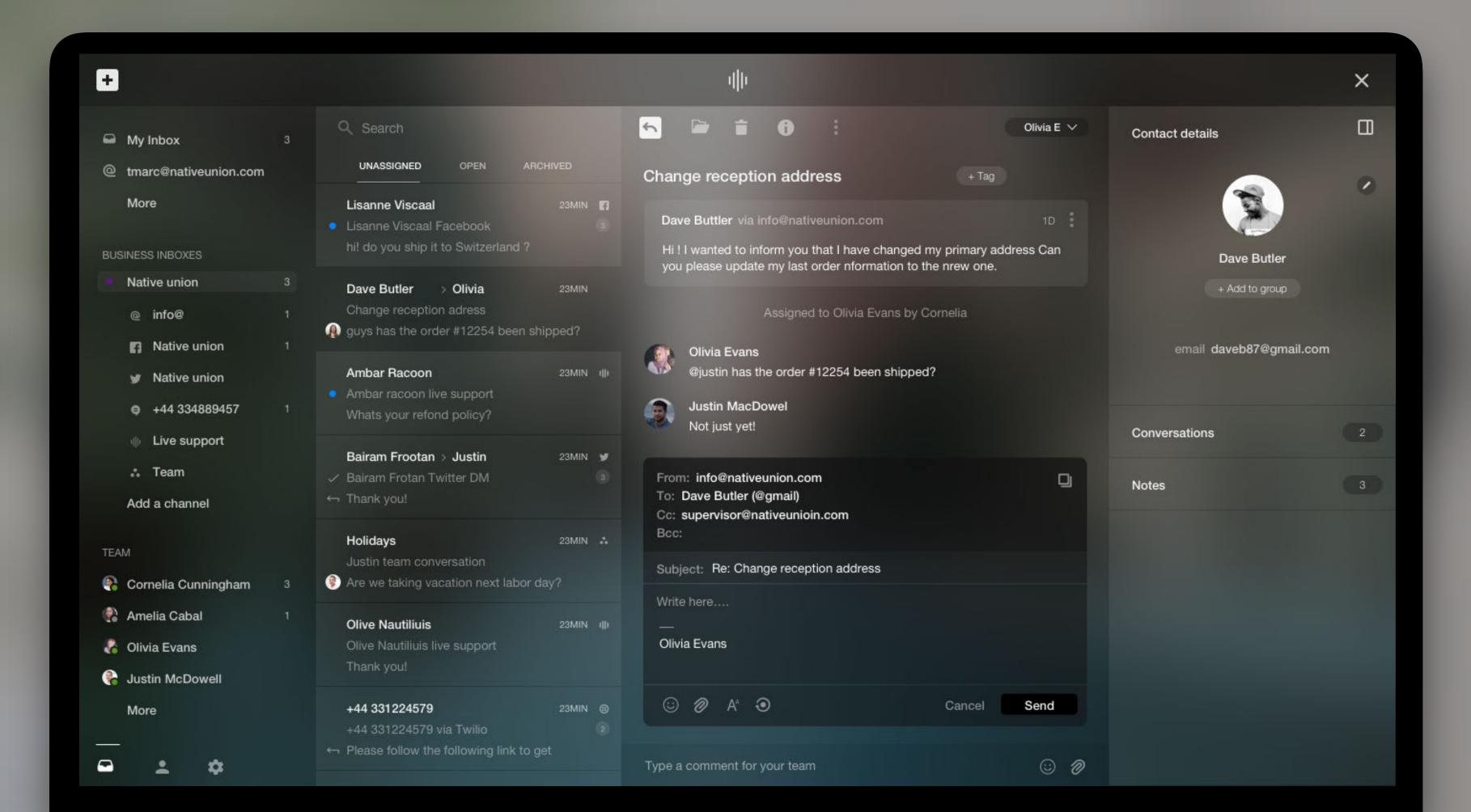


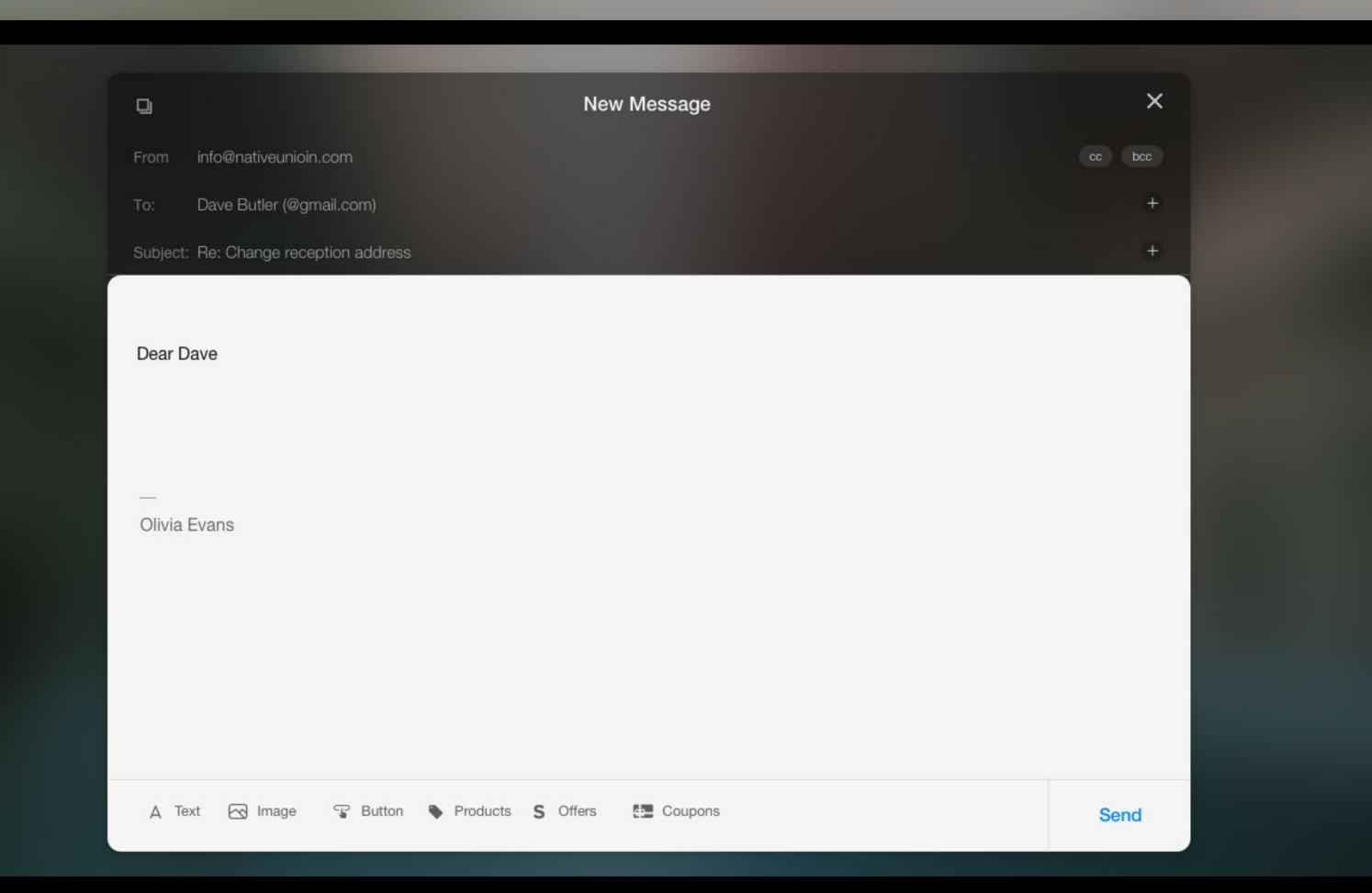


Live Chat Plugin





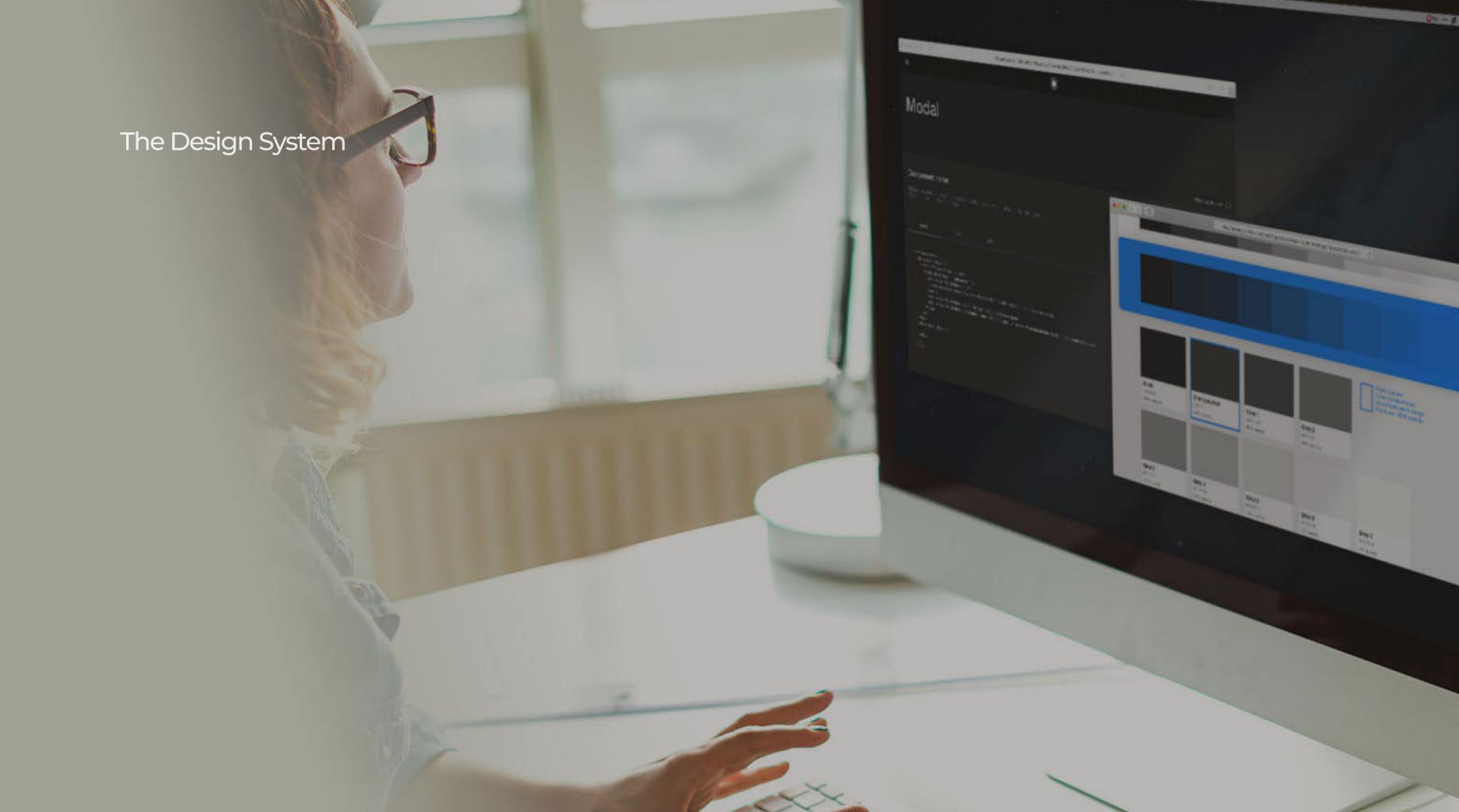




	Settings	×
☐ Inboxes	2 Business inboxes	+
L Team	5 members	+
Responses	4 Saved responses	+
■ Tags	40 tags	+
>式 Rules	Description	+

Case Study

The Design System

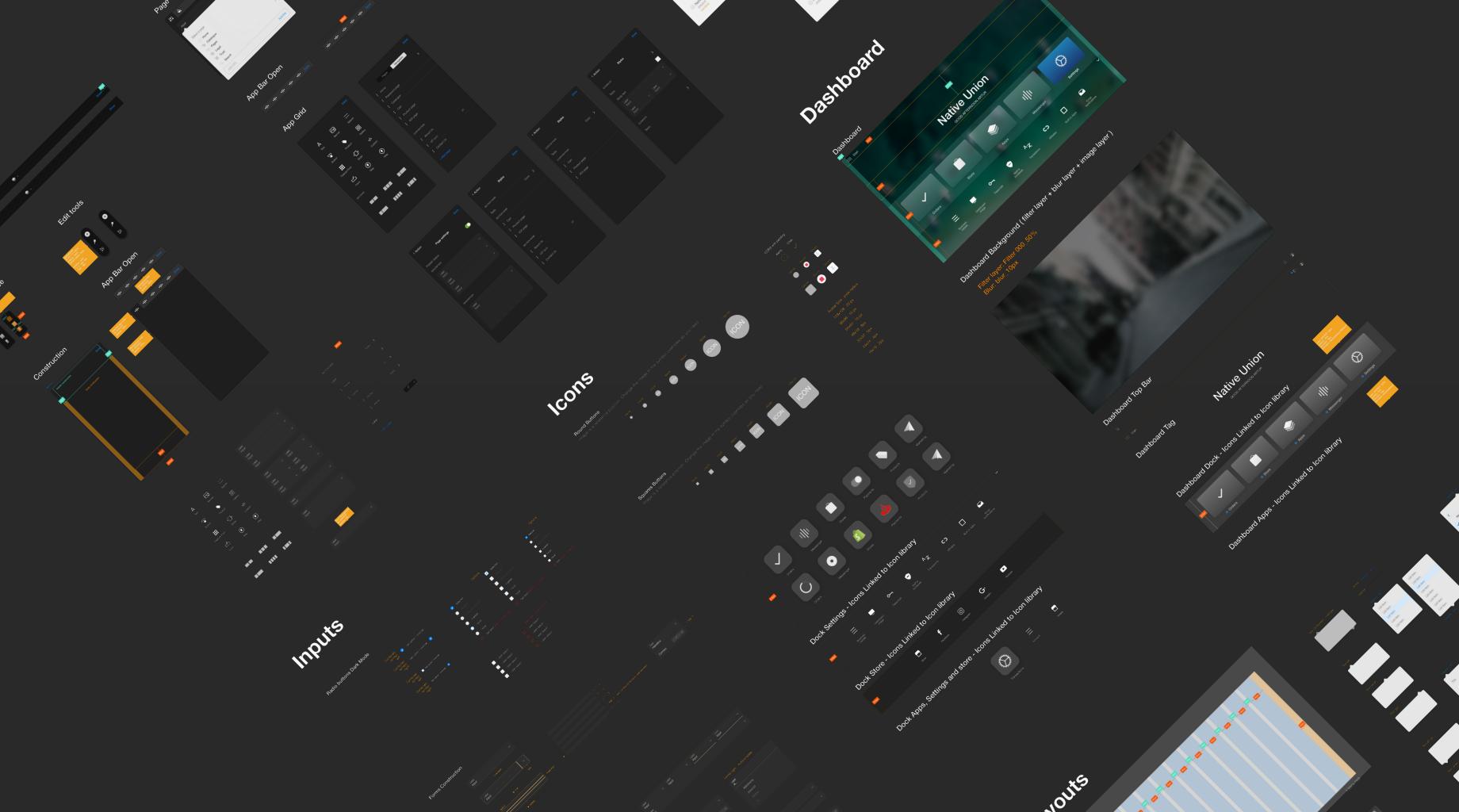


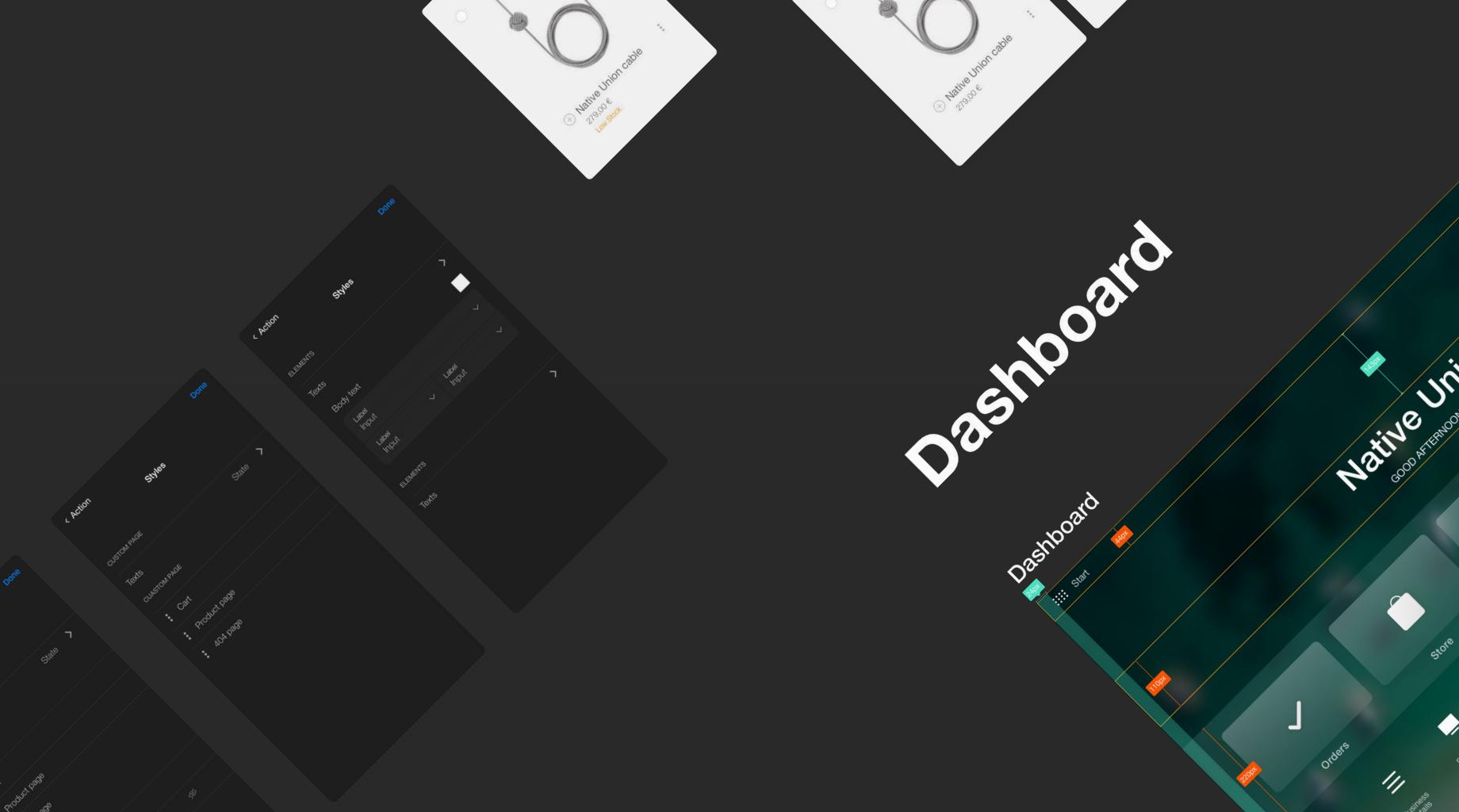
The Design System

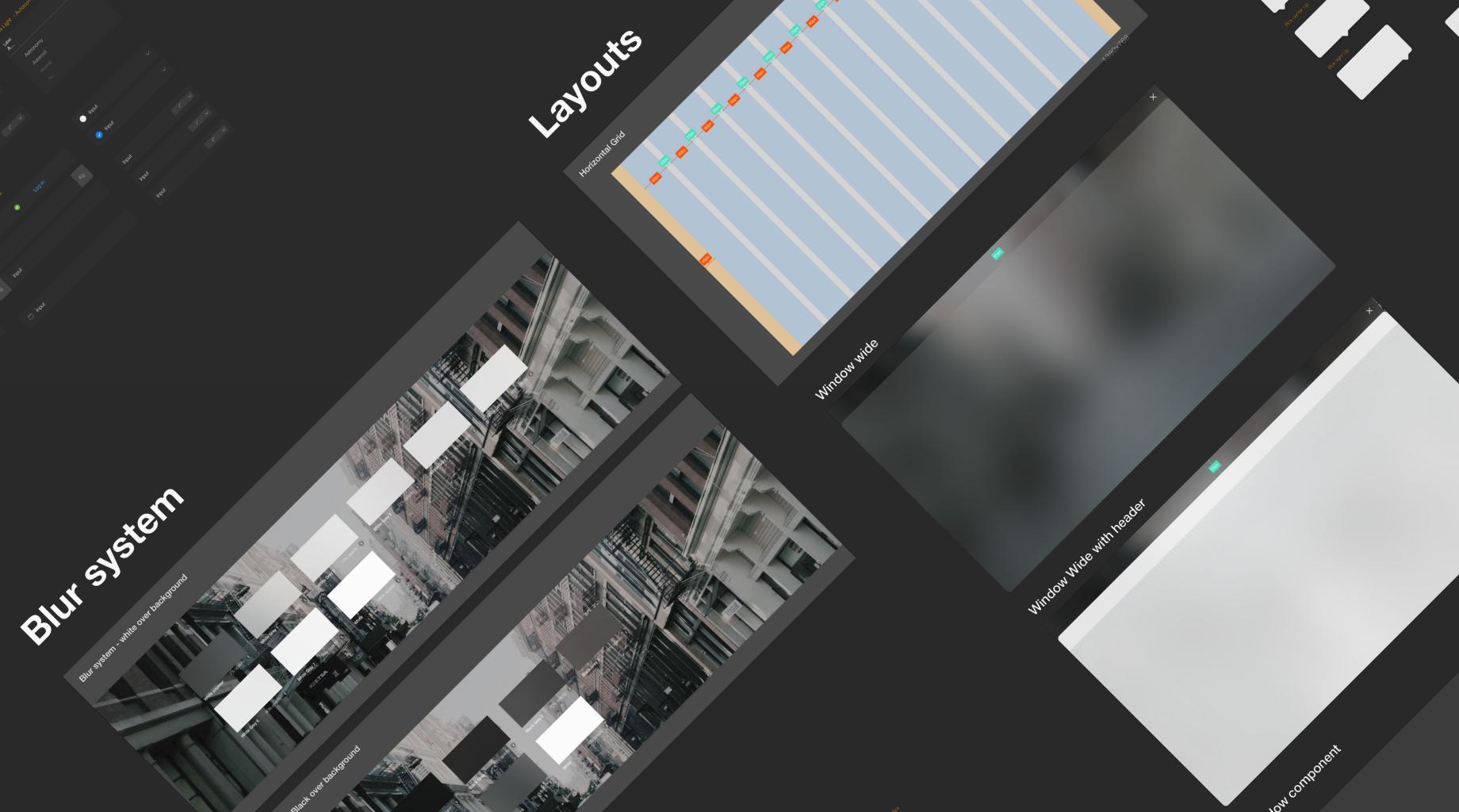
My job is based on standards & simplification.

Create a whole universe based on a few functional atoms, which will be mixed into molecules and then into organisms.

A design system is a coherent library of components that helps product growth, making it easy and fast to design, furthermore it helps to organize and communicate better designers and developers. So design and final product are 1:1







Thank you

Any reason or no reason at all, it is good to get in touch.

Don't hesitate. I will be happy to hear from you.

miguel@ugalde.es

+34 66 311 8691